

Telehealth Best Practices

Presented by Josh Archambault, Senior Fellow, Cicero Institute

President of Presidents Lane Consulting

Joint Legislative Committee on Access to Healthcare and Medicaid Expansion

26 | APRIL | 2022

Best Practices

State Telehealth Highway

Do

- ✓ All Kinds of Transport
- ✓ Build Many Onramps
- ✓ Allow Expert Visitors

Don't

- ✓ Add Detours
- ✓ Require Horses
- ✓ Require Fancy Car





Rating the States on Telehealth Best Practices

State	No In-Person Requirement	Modality Neutral	Start Telehealth by Any Mode	No Barriers to Across State Line Telehealth	All Providers Can Use Telehealth	Independent Practice	No Coverage Mandate	No Payment Mandate	Compacts
AL	●	●	●	●	●	●	●	●	●
AK	●	●	●	●	●	●	●	●	●
AZ	●	●	●	●	●	●	●	●	●
AR	●	●	●	●	●	●	●	●	●
CA	●	●	●	●	●	●	●	●	●
CO	●	●	●	●	●	●	●	●	●
CT	●	●	●	●	●	●	●	●	●
DE	●	●	●	●	●	●	●	●	●
FL	●	●	●	●	●	●	●	●	●
GA	●	●	●	●	●	●	●	●	●
HI	●	●	●	●	●	●	●	●	●
ID	●	●	●	●	●	●	●	●	●
IL	●	●	●	●	●	●	●	●	●
IN	●	●	●	●	●	●	●	●	●
IA	●	●	●	●	●	●	●	●	●
KS	●	●	●	●	●	●	●	●	●
KY	●	●	●	●	●	●	●	●	●
LA	●	●	●	●	●	●	●	●	●
ME	●	●	●	●	●	●	●	●	●
MD	●	●	●	●	●	●	●	●	●
MA	●	●	●	●	●	●	●	●	●
MI	●	●	●	●	●	●	●	●	●
MN	●	●	●	●	●	●	●	●	●
MS	●	●	●	●	●	●	●	●	●
MO	●	●	●	●	●	●	●	●	●
MT	●	●	●	●	●	●	●	●	●
NE	●	●	●	●	●	●	●	●	●
NV	●	●	●	●	●	●	●	●	●
NH	●	●	●	●	●	●	●	●	●
NJ	●	●	●	●	●	●	●	●	●
NM	●	●	●	●	●	●	●	●	●
NY	●	●	●	●	●	●	●	●	●
NC	●	N/A	●	●	N/A	●	●	●	●

Full Report:
<https://bit.ly/ratingstates>

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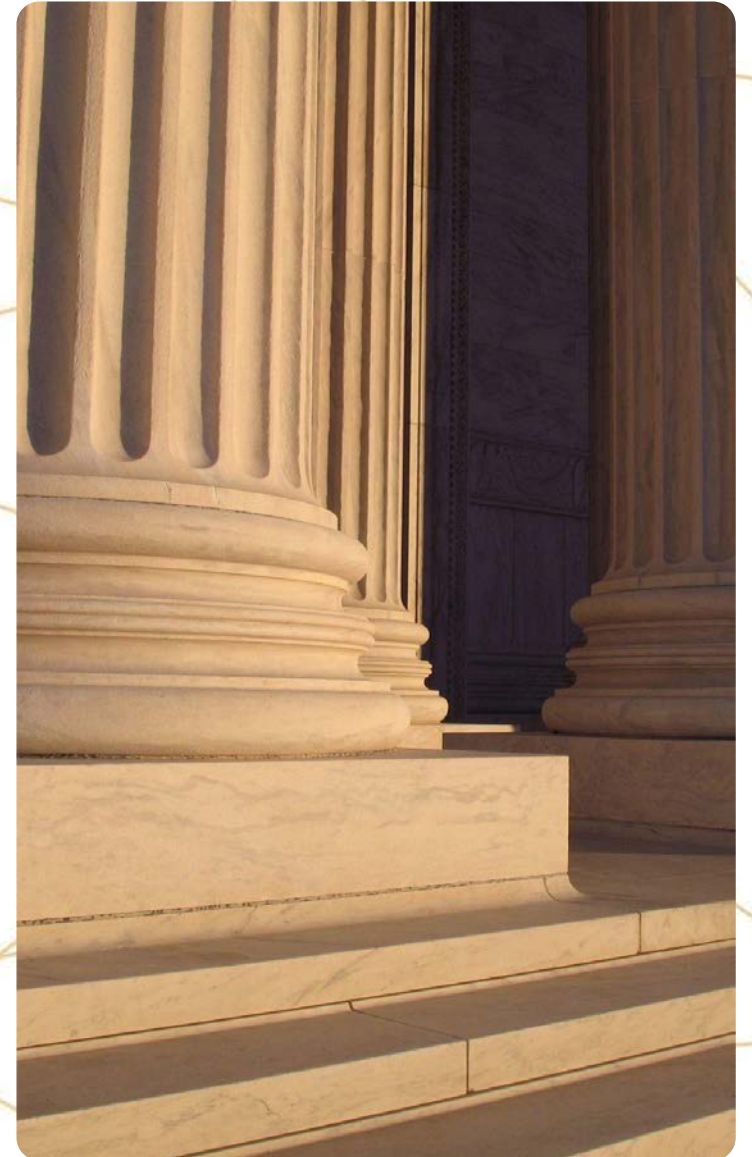
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BEST PRACTICES

Across State Lines

- ✓ **Simple & Quick Registration for All**
- ✓ **Clean License/ Certification**
- ✓ **Clear Pathway for Discipline**
- ✓ **Basic Legal Framework**
- ✓ **Commonsense Exemptions**

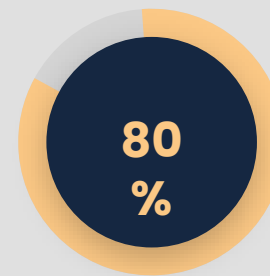




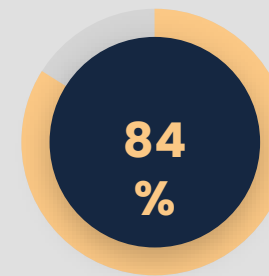
COVID IMPACT

Public Support

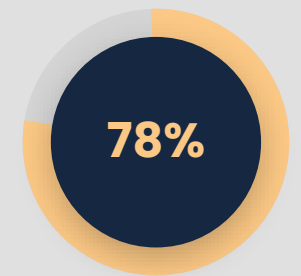
Both Patient and Provider Support for Expansion of Patient Choice to see a Provider Over State Lines Has Grown During COVID



Patient Support



Provider Support



Reduce Burnout/Stress



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