School Risk Management

Supporting School Risk Planning, Monitoring and Emergency Response

Joint Legislative Emergency Management Oversight Committee
January 25, 2018
School Risk and Response Management - Statewide Initiative

- Recommended by Governor’s Task Force on Safer Schools in 2013
- Enacted in legislation by NC General Assembly in 2014 and 2015
- Six (6) primary components to the School Risk and Response Management System (*Session Law 2015-241*):
  - Digital School Risk Management Planning Tool (SRMP) - NCEM
  - School Emergency Response Application (SERA) - NCEM
  - Anonymous School Safety Tip (SPK UP NC) – DPI-CSS
  - Digital Panic Alarm Application – NCEM
  - Acquisition and incorporation of site specific school facility data / information into iRISK database (~ 2,400 Public Schools) - NCEM
  - All components are seamless and digital – NCEM

- Part of a larger initiative to utilize SERA for disseminating and displaying community colleges, universities, high and intermediate dams, and state government facilities, and possibly hazardous materials generation and storage locations.
- Homeland Security, EMPG and state appropriations have supported the initiative.
School Risk and Response Management Framework

**Vision Build Out**

**MONITORING**
- Students
  - ANONYMOUS SAFETY CONCERN APP
  - 360° VIEWS
  - SAFETY CONCERN VIEWER

**PLANNING & EXERCISE**
- School Officials and Teachers
  - SRMP
  - 360° VIEWS

**RESPONDING**
- First Responders
  - SERA
  - 360° VIEWS
  - CALL 911
  - PANIC APP

**Integrated Databases**
- REPORTINGS
- RISK MANAGEMENT
- PANIC INCIDENTS
- ISAAC
- Schools, Hazards, Buildings
- PLANS, LIVE VIDEO, VIRT. TOUR, MAPS, FLOOR PLANS, ALERTS
State Emergency Response Application
Build Out Vision

SERA Application

Accessible via NCID / CJLEADS to:
- State Highway Patrol
- State Bureau of Investigation
- Law Enforcement
- Emergency Management
- First Responders
School Risk and Response Management Plan Development Process

**Step 1**  
Statewide Recommended Template Text

**Step 2**  
Obtain District Plans

**Step 3**  
Final Approved District Template Plan

**Step 4**  
Districtwide Plan Copies (Starting Point)

**Step 5**  
Training / Author / Contributor Edits

FINAL PLANS
School Risk Management Initiative – Hazards

- Natural
  - Earthquake
  - Flooding
  - Severe Weather
  - Tornado
  - Wildfire
  - Animal Disturbance
  - Others........

- Accidental
  - Aircraft Crash
  - Building Fire
  - Chemical Release
  - Explosion
  - Others.......

- Intentional
  - Active Shooter
  - Bomb Threat
  - Explosion
  - Fighting/Riots
  - Bullying
  - Hostage/Kidnapping
  - Others.......
School Risk and Response Management - Progress

Progress to date includes:

- Acquisition of all floor plans for all 2,280 schools – **Completed / In Maintenance**;
- 12,502 buildings; 14,432 flood plans / 185,500+ assets within school buildings;
- School Risk Management Planning Tool – **In Production**;
- Schools with Risk Management Plans in SRMP – 1,895 of 2,280;
- State Emergency Response Application – **In Production**;
- NCID / CJLEADS Administrator Module – **In Production**;
- Conducted Panic Alarm Requirements Analysis with **25** School Districts;
- Digital Panic Alarm Software RFP issuance – February 2018,
- Conducted Requirements Analysis for Community Colleges and Universities;
- Higher Education Risk Management Tool – Staging (December 2017);
- Coordinating with UNC-GA to seamlessly pull building and class information from DAVE system;
- Digital floor plans for 15 community colleges / 1 University.
- Department has initiated integration of Prison Facilities into SERA and Risk Management Planning Tool (Currently have 24 Prison Facilities in process)
Upon first indication of an active shooter, personnel should immediately notify the School Administrator.

The School Administrator will initiate the appropriate immediate response action(s), which may include shelter-in-place, lock down, building evacuation, or off-site evacuation.

The School Administrator will call 911 and provide the exact location and nature of the incident. The School Administrator should designate a person to remain on the line with the 911 operator if safe to do so.

Staff should take steps to calm and control students, and if safe to do so, attempt to maintain separation between students and the active shooter.

Staff should maintain order in all areas of assembly or shelter, and should wait on the arrival of law enforcement.

After the active shooter has been neutralized, the School Administrator will conduct a headcount of students and staff, and will notify law enforcement immediately of any missing persons.

Staff members will work with local authorities to ensure that any injured students and staff receive medical attention.

The School Resource Officer will control all points of entry to the school.

The School Administrator will prepare a verified list of casualties, and the locations to which they were transported. The School Administrator will ensure appropriate notification of parents and family members.
Active Shooter Emergency Procedures

Active shooter situations are dynamic and evolve quickly. The response to active shooter situations will vary based on the specific circumstances. Be aware of various response alternatives, consider the specifics of the event and be prepared to act fast based on the information you have at that time.

General Response Guide:

* Move away from violence or shooting; moving may involve going through windows or other unconventional means if normal exits are blocked
* Move to a safe location
* Move again if necessary, based on good information
* Shelter in place or hide if moving is unsafe
School Risk and Response Management Steps Forward

- Incorporate NCID / CJLEADS of State Highway Patrol and State Bureau of Investigation into SERA;
- Incorporate NCID / CJLEADS for all law enforcement and emergency managers into SERA;
- Continue to work with remaining counties / school districts to establish Risk Management Plans into SRMP / SERA;
- Issue and award Panic Alarm software pilot contract / test with several school districts;
- Collect and/or generate flood plans and assets for Community Colleges and State Supported Universities;
- Roll out Higher Education Risk Management application for Community Colleges and Universities; Generate and incorporate remaining Community Colleges and State Supported Universities.
- Incorporate Prison and Juvenile Detention Facilities into SERA.
- Fund required positions to support operations of applications, data management and planning outreach with planning entities.
Questions?

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