

GENERAL ASSEMBLY OF NORTH CAROLINA
SESSION 2025

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SENATE BILL 479
Health Care Committee Substitute Adopted 4/10/25
Commerce and Insurance Committee Substitute Adopted 4/15/25
Finance Committee Substitute Adopted 4/30/25
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Short Title: SCRIPT Act.

(Public)

Sponsors:

Referred to:

March 26, 2025

1 A BILL TO BE ENTITLED
2 AN ACT SUPPORTING COMMUNITY RETAIL PHARMACIES AND IMPROVING
3 TRANSPARENCY.

4 The General Assembly of North Carolina enacts:

5
6 **PART I. ALLOW CERTAIN ADVANTAGES IN PHARMACY DESERTS AND MAKE**
7 **TECHNICAL CORRECTIONS TO THE RELATED STATUTES**

8 **SECTION 1.1.** G.S. 58-51-37 reads as rewritten:

9 **"§ 58-51-37. Pharmacy of choice.**

10 (a) ~~This section shall apply to all health benefit plans providing pharmaceutical services~~
11 ~~benefits, including prescription drugs, to any resident of North Carolina. This section shall also~~
12 ~~apply to insurance companies and health maintenance organizations that provide or administer~~
13 ~~coverages and benefits for prescription drugs. This section shall apply to pharmacy benefits~~
14 ~~managers with respect to 340B covered entities and 340B contract pharmacies, as defined in~~
15 ~~G.S. 58-56A-1. This section shall not apply to any entity that has its own facility, employs or~~
16 ~~contracts with physicians, pharmacists, nurses, and other health care personnel, and that~~
17 ~~dispenses prescription drugs from its own pharmacy to its employees and to enrollees of its health~~
18 ~~benefit plan; provided, however, this section shall apply to an entity otherwise excluded that~~
19 ~~contracts with an outside pharmacy or group of pharmacies to provide prescription drugs and~~
20 ~~services. This section shall not apply to any federal program, clinical trial program, hospital or~~
21 ~~other health care facility licensed pursuant to Chapter 131E or Chapter 122C of the General~~
22 ~~Statutes, when dispensing prescription drugs to its patients.~~

23 (b) ~~As used Definitions.~~ – The following definitions apply in this section:

- 24 (1) ~~"Copayment" means a type of cost sharing whereby insured or covered~~
25 ~~persons pay a specified predetermined amount per unit of service with their~~
26 ~~insurer paying the remainder of the charge. The copayment is incurred at the~~
27 ~~time the service is used. The copayment may be a fixed or variable~~
28 ~~amount.~~ 340B contract pharmacy. – As defined in G.S. 58-56A-1.
29 (2) ~~"Contract provider" means a Contract provider. – A pharmacy granted the~~
30 ~~right to provide prescription drugs and pharmacy services according to the~~
31 ~~terms of the insurer.~~
32 (3) Copayment. – A type of cost-sharing in which an insured is required to pay a
33 specified predetermined amount, which is either fixed or variable, per unit of



- 1 service that is incurred at the time of service and in which the insurer pays the
 2 remainder of the charge for that service.
- 3 (4) ~~"Health Health benefit plan" is as that term is plan. – As defined in~~
 4 ~~G.S. 58-50-110(11);G.S. 58-3-167.~~
- 5 (5) Housing unit. – All of the following are considered housing units:
 6 a. A house.
 7 b. An apartment.
 8 c. A mobile home or trailer.
 9 d. A group of rooms or a single room that is occupied, or intended for
 10 occupation, as separate living quarters, in which the occupants live
 11 separately from any other persons in the building and have direct
 12 access from the outside of the building or through a common hall.
- 13 (6) Independent pharmacy. – A pharmacy that is part of a group of five or fewer
 14 pharmacies under common ownership, including a pharmacy that is part of a
 15 group of one.
- 16 (7) Insured. – An individual covered by a health benefit plan.
- 17 (4)(8) ~~"Insurer" means any entity that provides or offers a health benefit plan.~~Insurer.
 18 ~~– As defined in G.S. 58-3-167.~~
- 19 (9) Reserved for future codification purposes.
- 20 (5)(10) ~~"Pharmacy" means a Pharmacy. – A pharmacy registered with the North~~
 21 ~~Carolina Board of Pharmacy.~~
- 22 (11) Pharmacy desert. – Either of the following areas:
 23 a. An urban community or neighborhood without a pharmacy within a
 24 2-mile radius of any point in the community or neighborhood.
 25 b. A rural community without a pharmacy within a 15-mile radius of any
 26 point in the community.
- 27 (12) Rural. – An open county or settlement with fewer than 5,000 residents or
 28 2,000 housing units.
- 29 (13) Urban. – A densely developed area with at least 5,000 residents or 2,000
 30 housing units.
- 31 (b1) Applicability. – This section applies to insurers offering health benefit plans that
 32 include prescription drug or pharmacy benefits. This section shall also apply to pharmacy benefits
 33 managers in the same way that it applies to insurers with respect to 340B covered entities and
 34 340B contract pharmacies. This section does not apply to any federal program or clinical trial
 35 program, hospital, or other health care facility licensed pursuant to Chapter 131E or Chapter
 36 122C of the General Statutes, when dispensing prescription drugs to its patients.
- 37 (c) ~~The terms of a health benefit plan shall not:~~Prohibitions. – An insurer shall not do any
 38 of the following:
- 39 (1) ~~Prohibit or limit a resident of this State, an insured who is eligible for~~
 40 ~~reimbursement for pharmacy services as a participant or beneficiary of a~~
 41 ~~health benefit plan, from selecting a pharmacy of his or her the insured's~~
 42 ~~choice when the pharmacy has agreed to participate in the health benefit plan~~
 43 ~~according to the terms offered by the insurer;insurer.~~
- 44 (2) ~~Deny a pharmacy the opportunity to participate as a contract provider under a~~
 45 ~~health benefit plan if the pharmacy agrees to provide pharmacy services that~~
 46 ~~meet the terms and requirements, including terms of reimbursement, of the~~
 47 ~~insurer under a health benefit plan, provided that if the plan. If a pharmacy is~~
 48 ~~offered the opportunity to participate, it participate as a contract provider, then~~
 49 ~~the pharmacy must participate or no provisions of G.S. 58-51-37 shall~~
 50 ~~apply;apply.~~

- 1 (3) Impose upon ~~a beneficiary of pharmacy services under a health benefit plan~~
2 an insured any copayment, fee, or condition that is not equally imposed upon
3 all ~~beneficiaries-insureds~~ in the same benefit category, class, or copayment
4 level under the health benefit plan when receiving services from a contract
5 ~~provider;provider.~~
- 6 (4) Impose a monetary advantage or penalty under a health benefit plan that
7 would affect ~~a beneficiary's~~ an insured's choice of ~~pharmacy.~~ ~~Monetary~~
8 ~~advantage or penalty includes pharmacy, including a higher copayment, a~~
9 reduction in reimbursement for services, or the promotion of one participating
10 ~~pharmacy contract provider over another by these methods.~~ Prohibitions on
11 the imposition of a monetary advantage shall not apply to monetary
12 advantages imposed upon a pharmacy located in a pharmacy desert or a
13 county with a population of fewer than 20,000 residents.
- 14 (5) Reduce allowable reimbursement for pharmacy services to ~~a beneficiary under~~
15 ~~a health benefit plan~~ an insured because the ~~beneficiary-insured~~ selects a
16 pharmacy of his or her choice, so long as that pharmacy has enrolled with the
17 health benefit plan under the terms offered to all pharmacies in the plan
18 coverage ~~area; or area.~~
- 19 (6) Require ~~a beneficiary,~~ an insured, as a condition of payment or
20 reimbursement, to purchase pharmacy products or services, including
21 prescription drugs, exclusively through a mail-order pharmacy.
- 22 (d) Use of Agent. – A pharmacy, by or through a pharmacist acting on its behalf as its
23 employee, agent, or owner, may not waive, discount, rebate, or distort a copayment of any
24 ~~insurer, policy, or plan,~~ insurer or health benefit plan or a beneficiary's an insured's coinsurance
25 portion of ~~a prescription drug coverage or reimbursement and if of a prescription drug.~~ If a
26 pharmacy, by or through a pharmacist's ~~acting action~~ acting action on its behalf as its employee, ~~agent-agent,~~
27 or owner, provides a pharmacy service to an ~~enrollee of a health benefit plan-insured~~ that meets
28 the terms and requirements of the insurer under a health benefit plan, then the pharmacy shall
29 provide its pharmacy services to all ~~enrollees of individuals covered under~~ that health benefit
30 plan on the same terms and requirements of the insurer. A violation of this subsection ~~shall be is~~
31 a violation of the Pharmacy Practice Act subjecting the pharmacist as a licensee to disciplinary
32 authority of the North Carolina Board of Pharmacy pursuant to G.S. 90-85.38.
- 33 (e) Offer to Participate. – At least 60 days before the effective date of any health benefit
34 plan ~~providing reimbursement to North Carolina residents coverage for prescription drugs, which~~
35 drugs that restricts pharmacy participation, the entity-insurer providing the health benefit plan
36 shall ~~notify, in writing, provide a written notification and offer to~~ all pharmacies within the
37 geographical coverage area of the health benefit plan, ~~and offer to the pharmacies plan the~~
38 opportunity to participate in the health benefit plan. All pharmacies in the geographical coverage
39 area of the plan shall be eligible to participate under identical reimbursement terms for providing
40 pharmacy services, including prescription drugs. The ~~entity providing the health benefit plan~~
41 ~~insurer~~ shall, through reasonable means, on a timely basis, and on regular intervals in order to
42 effectuate the purposes of this section, inform ~~the beneficiaries of the plan-insureds~~ of the names
43 and locations of pharmacies that are participating in the plan as providers of pharmacy services
44 and prescription drugs. Additionally, participating pharmacies shall be entitled to announce their
45 participation to their customers through a means acceptable to the pharmacy and the ~~entity~~
46 ~~providing the health benefit plans-insurer.~~ The pharmacy notification provisions of this section
47 shall not apply when an individual or group is enrolled, but when the plan enters a particular
48 county of the State.
- 49 (f) Rebates and Marketing Incentives. – If rebates or marketing incentives are allowed to
50 pharmacies or other dispensing entities providing pharmaceutical services or benefits under a
51 health benefit plan, these rebates or marketing incentives shall be offered on an equal basis to all

1 pharmacies and other dispensing entities providing services or benefits under a the health benefit
 2 plan when pharmacy services, including prescription drugs, are purchased in the same volume
 3 and under the same terms of payment. Nothing in this section shall prevent a pharmaceutical
 4 manufacturer or wholesale distributor of pharmaceutical products from providing special prices,
 5 marketing incentives, rebates, or discounts to different purchasers not prohibited by federal and
 6 State antitrust laws.

7 ~~(g) Any entity or insurer providing a health benefit plan is subject to G.S. 58-2-70.~~
 8 Violations of This Section. – It shall be a violation of this section for any insurer to provide any
 9 health benefit plan providing coverage for pharmaceutical services or products to residents of
 10 this State that does not conform to the provisions of this section. A violation of this section shall
 11 subject the ~~entity providing a health benefit plan insurer~~ to the sanctions of revocation,
 12 suspension, or refusal to renew license in the discretion of the Commissioner pursuant to
 13 G.S. 58-3-100. A violation of this section creates a civil cause of action for damages or injunctive
 14 relief in favor of any person or pharmacy aggrieved by the violation.

15 ~~(h) A violation of this section creates a civil cause of action for damages or injunctive~~
 16 ~~relief in favor of any person or pharmacy aggrieved by the violation.~~

17 (i) Approval by Commissioner. – The Commissioner shall not approve any health benefit
 18 plan providing pharmaceutical services which that does not conform to this section.

19 (j) Provisions to the Contrary Void. – Any provision in a health benefit plan which is
 20 executed, delivered, or renewed, or otherwise contracted for in this State that is contrary to any
 21 provision of this section shall, to the extent of the conflict, be void.

22 ~~(k) It shall be a violation of this section for any insurer or any person to provide any~~
 23 ~~health benefit plan providing for pharmaceutical services to residents of this State that does not~~
 24 ~~conform to the provisions of this section.~~

25 (l) Certain Lock-In Programs. – An insurer's use of a lock-in program developed
 26 pursuant to G.S. 58-51-37.1 or G.S. 108A-68.2 is not a violation of this section."

27 **SECTION 1.2.** This Part becomes effective October 1, 2025, and applies to
 28 insurance contracts entered into or amended on or after that date.

30 **PART II. PHARMACY SERVICES ADMINISTRATIVE ORGANIZATIONS** 31 **TRANSPARENCY AND FREEDOM OF CONTRACT**

32 **SECTION 2.1.** Chapter 58 of the General Statutes is amended by adding a new
 33 Article to read:

34 "Article 56B.

35 "Pharmacy Services Administrative Organizations.

36 "§ 58-56B-1. Definitions.

37 The following definitions apply in this Article:

38 (1) Reserved for future codification purposes.

39 (2) Independent pharmacy. – As defined in G.S. 58-51-37.

40 (3) Insured. – An individual covered by a health benefit plan.

41 (4) Pharmacy. – As defined in G.S. 58-51-37.

42 (5) Pharmacy benefits manager or PBM. – As defined in G.S. 58-56A-1.

43 (6) Pharmacy services administrative organization or PSAO. – An entity
 44 operating within this State that contracts with one or more independent
 45 pharmacies to conduct business with third-party payers on behalf of the
 46 independent pharmacy or pharmacies to provide administrative services to the
 47 independent pharmacy or pharmacies and to negotiate and enter into contracts
 48 with third-party payers or PBMs on behalf of the independent pharmacy or
 49 pharmacies. Administrative services provided on behalf of one or more
 50 independent pharmacies may include one or more of the following:

51 a. Assistance with claims.

- b. Assistance with audits.
- c. Centralized payment.
- d. Certification in specialized care programs.
- e. Compliance support.
- f. Setting flat fees for generic drugs.
- g. Assistance with store layout.
- h. Inventory management.
- i. Marketing support.
- j. Management and analysis of payment and drug dispensing data.
- k. Provision of services for retail cash cards.

(7) PSAO-pharmacy contract. – A contractual agreement between a PSAO and an independent pharmacy under which a PSAO agrees to negotiate with PBMs or third-party payers or both on behalf of an independent pharmacy. A PSAO-pharmacy contract may contain an agreement that the PSAO will provide other services to the independent pharmacy in addition to negotiation with PBMs or third-party payers.

(8) Reserved for future codification purposes.

(9) Wholesale distributor. – As defined in G.S. 106-145.2.

"§ 58-56B-5. Regulation of PSAOs by Department.

(a) Licensure Requirement. – No pharmacy services administrative organization that negotiates with PBMs, third-party payers, or both on behalf of any pharmacy in this State shall operate without obtaining a license from the Department.

(b) Application. – The Commissioner shall develop an application for licensure as a pharmacy services administrative organization and may charge an initial application fee of two hundred dollars (\$200.00) and an annual renewal fee of one hundred fifty dollars (\$150.00). The application form must collect at least the following information:

- (1) The name, address, and telephone contact number of the PSAO.
- (2) The name and address of the PSAO's agent for service of process in this State.
- (3) The name and address of each individual with management or control over the PSAO.
- (4) The name and address of each individual or entity with a beneficial ownership interest in the PSAO.
- (5) Either (i) a signed statement that, to the best of the applicant's knowledge, no officer with management or control of the PSAO has been convicted of a felony or has violated any requirement of State or federal law applicable to pharmacy services administration, pharmacy benefits management, or pharmacy services or (ii) a description of any felony or any violation of any requirement of State or federal law applicable to pharmacy services administration, pharmacy benefits management, or pharmacy services committed by any officer with management or control of the pharmacy benefits manager.

(c) Application Modifications. – Unless otherwise provided for in this Article, an applicant or a PSAO that is licensed to conduct business in the State shall file a notice describing any material modification of the information required to be contained in the licensure application under this section.

(d) Report and Disclose Requirements of Licensees. – Information contained in a report or disclosure required to be submitted to the Department by a PSAO under this Article shall not reveal any personally identifiable information of any insured. Information contained in this report is not considered a public record under Chapter 132 of the General Statutes or under G.S. 58-2-100 and is confidential and privileged.

"§ 58-56B-10. Disclosure of ownership requirements.

1 (a) To the Department. – Prior to licensure under this Article and within 10 calendar days
2 of any material change to that disclosure, each PSAO shall provide a written disclosure of
3 ownership to the Department.

4 (b) To Independent Pharmacies, PBMs, and Third-Party Payers. – Prior to entering into
5 a contract with an independent pharmacy, PBM, or third-party payer, a PSAO shall provide the
6 pharmacy, PBM, or third-party payer a written disclosure of ownership or control in order to
7 assist the pharmacy, PBM, or third-party payer in making an informed decision regarding the
8 relationship with the PSAO and the pharmacy, including the PSAO's relationship with any
9 independent pharmacy on behalf of which the PSAO is negotiating.

10 (c) Content of Required Disclosures. – A disclosure of ownership required under this
11 section shall include the extent of any ownership or control of the PSAO by any parent company,
12 subsidiary, or other organization that does any of the following:

13 (1) Provides pharmacy services or support.

14 (2) Provides prescription drugs or drug services.

15 (3) Manufactures, sells, or distributes prescription drugs, biological products, or
16 medical devices.

17 (d) Updates to Required Disclosure. – If there is any material change in ownership or
18 control of a PSAO relating to any disclosure required under this section, then a PSAO shall notify
19 the Department and all relevant independent pharmacies, PBMs, and third-party payers of this
20 change within 10 calendar days of the change.

21 **"§ 58-56B-15. Contract requirements.**

22 (a) Negotiated Terms. – A PSAO-pharmacy contract shall include a requirement that the
23 PSAO provide to the pharmacy a copy of any contract, amendment, payment schedule, or
24 reimbursement rate within 10 calendar days after the execution of, or amendment to, a contract
25 that the PSAO has signed on behalf of the independent pharmacy.

26 (b) Updates to Required Disclosures. – A contract between a PSAO and an independent
27 pharmacy, PBM, or third-party payer shall include the requirement that the PSAO update
28 disclosures in accordance with G.S. 58-56B-10(d).

29 (c) Prohibition on Certain Purchase Requirements. – A PSAO shall not require a
30 pharmacy to purchase specific amounts of prescription drugs, whether generic or brand name, in
31 order to access discounts.

32 (d) Audits. – If a PSAO-pharmacy contract grants a PBM the right or obligation to
33 conduct audits of an independent pharmacy, then that PSAO-pharmacy contract is required to
34 contain language that permits the PBM to obtain information from the PSAO in connection with
35 the PBM's audit of that independent pharmacy.

36 (e) Timely Transmission of Remittance. – A PSAO-pharmacy contract shall provide that
37 all remittances for claims submitted to the PSAO by a PBM or third-party payer on behalf of the
38 independent pharmacy shall be passed through by the PSAO to the pharmacy within a reasonable
39 amount of time after receipt of the remittance by the PSAO from a PBM or third-party payer.
40 The reasonable amount of time required under this section shall be established in the
41 PSAO-pharmacy contract.

42 **"§ 58-56B-20. Prohibition on price discrimination.**

43 A PSAO shall not discriminate on the price of drugs sold to an independent pharmacy based
44 on the price of drugs purchased from a wholesale distributor of the drug.

45 **"§ 58-56B-30. Ownership interests in or of the PSAO by drug manufacturers, sellers, or**
46 **wholesale distributors.**

47 (a) Prohibitions. – A PSAO that owns or is owned by, in whole or in part, any entity that
48 manufactures, sells, or distributes prescription drugs, biological products, or medical devices
49 shall not, as a condition of entering into a PSAO-pharmacy contract, require that the independent
50 pharmacy purchase any drugs or medical devices solely from an entity with which the PSAO has
51 an ownership interest or that has an ownership in the PSAO.

1 (b) Disclosure Requirements. – A PSAO that owns or is owned by, in whole or in part,
2 any entity that manufactures, sells, or distributes prescription drugs, biological products, or
3 medical devices shall disclose to the Department any agreement with an independent pharmacy
4 to purchase prescription drugs, biological products, or medical devices by an independent
5 pharmacy from the PSAO or an entity with which the PSAO has an ownership interest or that
6 has an ownership in the PSAO.

7 **"§ 58-56B-35. Appeals.**

8 (a) Disputes. – If there is a dispute between an independent pharmacy and a PBM or
9 third-party payer, then a PSAO which has entered into a PSAO-pharmacy contract with that
10 independent pharmacy shall ensure and facilitate timely communication between the pharmacy
11 and the PBM or third-party payer.

12 (b) PSAO Contracted with an Independent Pharmacy. – If a third-party payer or a PBM
13 provides any notice or other information to a PSAO that is related to an independent pharmacy
14 with which the PSAO has entered into a PSAO-pharmacy contract, then that shall be considered
15 provision of that notice or other information to the pharmacy with which the PSAO is contracted.
16 A third-party payer or PBM shall not be required to provide notice or other information to both
17 the PSAO and the independent pharmacy with which the PSAO has entered into a
18 PSAO-pharmacy contract.

19 (c) Timeliness. – A PSAO shall forward all notices of appeals from an independent
20 pharmacy with which the PSAO has entered into a PSAO-pharmacy contract to the relevant PBM
21 or third-party payer in a timely manner.

22 (d) Denials. – If an appeal received by a PSAO from an independent pharmacy does not
23 meet the minimum requirements contained within a PSAO-pharmacy contract, then the PSAO
24 shall notify the pharmacy and provide the denial reason or reasons. The PSAO shall allow the
25 pharmacy to resubmit the appeal for review by a PBM, if applicable.

26 **"§ 58-56B-40. Penalties.**

27 (a) Financial Penalty. – Any PSAO that fails to comply with the provisions of this Article,
28 as determined by the Commissioner, shall pay a penalty of five hundred dollars (\$500.00) per
29 day from the day the Commissioner notifies the PSAO of noncompliance until the Commissioner
30 determines the applicable provision is met.

31 (b) Impact on Licensure. – Failure to comply with this Article may be grounds for
32 revocation or nonrenewal of a license under this Article, as determined by the Commissioner.

33 (c) Unfair Trade. – A violation of any of the following provisions of this Article is an
34 unfair trade practice under Article 63 of this Chapter and under G.S. 75-1.1:

35 (1) G.S. 58-56B-10.

36 (2) G.S. 58-56B-15.

37 (3) G.S. 58-56B-20.

38 (4) G.S. 58-56B-30.

39 (5) G.S. 58-56B-35.

40 **"§ 58-56B-45. Fiduciary duty.**

41 A PSAO has a duty of good faith and fair dealing and a fiduciary duty to independent
42 pharmacies to avoid conflicts of interest."

43 **SECTION 2.1A.(a)** Article 56B of Chapter 58 of the General Statutes, as amended
44 by Section 2.1 of this act, is amended by adding a new section to read:

45 **"§ 58-56B-50. Rules.**

46 The Commissioner of Insurance is authorized to adopt rules, temporary or otherwise,
47 regarding the administration of this Article."

48 **SECTION 2.1A.(b)** No later than October 1, 2026, the Commissioner of Insurance
49 shall adopt rules necessary to implement this part of this act.

50 **SECTION 2.1A.(c)** This section is effective when it becomes law.

1 SECTION 2.2. Except as otherwise provided, this Part is effective October 1, 2026,
2 and applies to contracts entered into, renewed, or amended on or after that date.

3
4 **PART III. PHARMACY BENEFITS MANAGER TRANSPARENCY, FAIR**
5 **REIMBURSEMENT, AND FIDUCIARY DUTIES**

6 SECTION 3.1. Article 56A of Chapter 58 of the General Statutes is amended by
7 adding new sections to read:

8 **"§ 58-56A-22. Reporting requirements for transparency.**

9 (a) Reports to Commissioner. – No later than May 1 of every year, all pharmacy benefits
10 managers shall report to the Commissioner all of the following information regarding
11 prescription drug benefits specific to insurers within the State with which a pharmacy benefits
12 manager has a contract:

13 (1) The aggregate amount of the rebates that the pharmacy benefits manager
14 received from all drug manufacturers or whole distributors by therapeutic
15 category of prescription drugs. In reporting the aggregate amount of the
16 rebates, the pharmacy benefits manager shall include any utilization discounts
17 it receives from a manufacturer or wholesale distributor.

18 (2) The aggregated amount of difference between the amount paid by the health
19 benefit plan for prescription drugs and the aggregated amount paid to
20 pharmacies for claims paid under the health benefit plan, including
21 point-of-sale and retroactive charges.

22 (3) The spread between aggregate amount paid to pharmacies for prescription
23 drugs and the aggregated amount charged to insurers for prescription drugs.

24 (4) A list of all pharmacies that are under common control or ownership of the
25 pharmacy benefits manager.

26 (5) A pharmacy benefits manager that is affiliated with a retail pharmacy shall
27 provide the aggregated amount of any differences between what the pharmacy
28 benefits manager reimburses or charges affiliated retail pharmacies and what
29 it reimburses or charges non-affiliated retail pharmacies.

30 (6) The aggregate amount of all fees or other assessments, including point-of-sale
31 and retroactive charges, that are imposed on, or collected from, contracted,
32 preferred, or in-network pharmacies. Retroactive charges shall not include any
33 funds recouped from an audit conducted under Part 8 of Article 50 of this
34 Chapter.

35 (7) The aggregate amount of rebates and fees that were passed on to either the
36 insurer with which the pharmacy benefits manager is contracted or an insured
37 at the point-of-sale of a prescription drug.

38 (8) The highest, lowest, and mean aggregate percentages for retained rebates by
39 the pharmacy benefits manager.

40 (b) Reports to Insurers. – Upon the request of an insurer with which a pharmacy benefits
41 manager is contracted, the pharmacy benefits manager shall prepare an annual report that
42 discloses the total amount of the difference between the amount paid by each contracted health
43 benefit plan offered by the insurer for prescription drugs and the aggregated amount paid to
44 pharmacies for claims paid under each applicable health benefit plan.

45 (c) Confidentiality of Data. – Information contained in a report required under this
46 section shall not reveal any personally identifiable information of any insured. Information
47 contained in this report is not considered a public record under Chapter 132 of the General
48 Statutes or under G.S. 58-2-100 and is confidential and privileged.

49 **"§ 58-56A-23. Pharmacy desert reporting requirements.**

50 (a) The Department of Insurance shall identify any pharmacy deserts.

1 (b) The Department of Insurance shall publish on its website and report to the Joint
2 Legislative Oversight Committee on Health and Human Services a list of pharmacy deserts
3 identified under subsection (a) of this section. The initial publication and report shall be made no
4 later than January 1, 2026. Updated publications and reports shall be made every four years
5 thereafter, except that an updated publication and report shall be made no later than 12 months
6 after the release of decennial federal census data."

7 **SECTION 3.2.(a)** G.S. 58-56A-1 reads as rewritten:

8 "Article 56A.

9 "Pharmacy Benefits Management.

10 **"§ 58-56A-1. Definitions.**

11 The following definitions apply in this Article:

12 ...

13 (5a) Independent pharmacy. – As defined in G.S. 58-51-37.

14 ...

15 (15a) Pharmacy desert. – As defined in G.S. 58-51-37.

16 "

17 **SECTION 3.2.(b)** G.S. 58-56A-4 is amended by adding a new subsection to read:

18 "(g) No pharmacy benefits manager contract may require, either, directly or indirectly or
19 through a pharmacy services administration organization, an independent pharmacy or any
20 pharmacy in a pharmacy desert, to accept reimbursement for providing a covered prescription
21 drug, device, or service at a rate less than the acquisition cost for the covered drug, device, or
22 service. A violation of this section is an unfair trade practice under Article 63 of this Chapter and
23 under G.S. 75-1.1 and is subject to all of the enforcement and penalty provisions of an unfair
24 trade practice under this Chapter and under Article 1 of Chapter 75 of the General Statutes."

25 **SECTION 3.2.(c)** This section applies to contracts entered into, renewed, or
26 amended on or after October 1, 2025.

27 **SECTION 3.3.** Article 56A of Chapter 58 of the General Statutes is amended by
28 adding a new section to read:

29 **"§ 58-56A-55. Health benefit plan requirements applicable.**

30 (a) All requirements relating to the coverage of prescription drugs and pharmacy services
31 under this Chapter that apply to health benefit plans are applicable to pharmacy benefits managers
32 in the same way they are applicable to an insurer.

33 (b) Article 63 of this Chapter, Unfair Trade Practices, is applicable to a pharmacy benefits
34 manager in the same manner as it is applicable to an insurer."

35 **SECTION 3.4.** G.S. 58-56A-21 reads as rewritten:

36 **"§ 58-56A-21. ~~Claims data provided to health benefit plan.~~Duties owed to contracted**
37 **insurers.**

38 (a) Fiduciary Duty. – A pharmacy benefits manager has a fiduciary duty to act in good
39 faith and fair dealing in the performance of all of its contractual duties, including all of the
40 following:

41 (1) Controlling costs.

42 (2) Acting in the best interest of the insurers and health benefit plans offered by
43 the insurers with which the pharmacy benefits manager has a contract.

44 (3) Acting with prudence and passing through any rebates or discounts the
45 pharmacy benefits manager received related to covered benefits bought and
46 paid for with the contracted insurer's assets or funds.

47 (4) Avoiding self-dealing and conflicts of interest.

48 (b) Claims Data Requests. – Upon the request of an insurer offering a health benefit plan
49 that contracts with a pharmacy benefits manager, the pharmacy benefits manager shall provide
50 the insurer with claims data that reflects the total amount the insurer paid to the pharmacy benefits
51 manager under the health benefit plan for a specified outpatient prescription drug, including the

1 ingredient cost and the dispensing fee. The pharmacy benefits manager shall also provide the
2 cost that it paid for the specified outpatient prescription drug, including the ingredient cost and
3 the dispensing fee."

4 **SECTION 3.5.** No later than October 1, 2025, the Department of Insurance shall
5 adopt rules to implement this Part, including rules establishing the pharmacy desert designation.

6 **SECTION 3.6.** Sections 3.1 and 3.2 of this Part are effective October 1, 2025. The
7 remainder of this Part is effective when it becomes law.

8
9 **PART IV. CLARIFY PHARMACY BENEFITS MANAGER ANTI-STEERING**
10 **REGULATION AND ENSURE NETWORK ADEQUACY**

11 **SECTION 4.1.** G.S. 58-56A-3 is amended by adding a new subsection to read:

12 "(f) G.S. 58-51-37 shall apply to pharmacy benefits managers that contract with an insurer
13 in this State in the same manner as it applies to an insurer."

14 **SECTION 4.2.** G.S. 58-56A-15 reads as rewritten:

15 "**§ 58-56A-15. Pharmacy benefits manager networks.**

16 (a) A pharmacy benefits manager shall not deny the right to any properly licensed
17 pharmacist or pharmacy to participate in a retail pharmacy network on the same terms and
18 conditions of other similarly situated participants in the network.

19 (b) A pharmacist or pharmacy that is a member of a pharmacy service administrative
20 organization that enters into a contract with a health benefit plan issuer or a pharmacy benefits
21 manager on the pharmacy's behalf is entitled to receive from the pharmacy service administrative
22 organization a copy of the contract provisions applicable to the pharmacy, including each
23 provision relating to the pharmacy's rights and obligations under the contract.

24 (c) Termination of a pharmacy or pharmacist from a pharmacy benefits manager network
25 does not release the pharmacy benefits manager from the obligation to make any payment due to
26 the pharmacy or pharmacist for pharmacist services properly rendered according to the contract.
27 This subsection does not apply in cases of fraud, waste, and abuse.

28 (d) A pharmacy benefits manager pharmacy provider network shall meet or exceed the
29 Medicare Part D program standards for convenient access to network pharmacies under 42 C.F.R.
30 § 423.120."

31 **SECTION 4.3.** This Part is effective October 1, 2025, and applies to contracts
32 entered into, renewed, or amended on or after that date.

33
34 **PART V. ALLOW INDEPENDENT PHARMACIES TO REDIRECT PRESCRIPTION**
35 **REFILLS**

36 **SECTION 5.1.(a)** G.S. 90-85.3 is amended by adding a new subsection to read:

37 "(i2) "Independent pharmacy" has the same meaning as in G.S. 58-51-37."

38 **SECTION 5.1.(b)** G.S. 90-85.3A reads as rewritten:

39 "**§ 90-85.3A. Practice of pharmacy.**

40 ...

41 (e) A pharmacy has a professional responsibility to offer complete pharmaceutical
42 services to meet the needs of patients."

43 **SECTION 5.1.(c)** G.S. 90-85.3 reads as rewritten:

44 "**§ 90-85.3. Definitions.**

45 ...

46 (i2) "Independent pharmacy" is as defined in G.S. 58-51-37.

47 ...

48 (q3) "Pharmacy desert" is as defined in G.S. 58-51-37.

49"

50 **SECTION 5.1.(d)** Article 4A of Chapter 90 of the General Statutes is amended by
51 adding a new section to read:

"§ 90-85.21E. Independent pharmacy and pharmacy desert prescriptions.

(a) An independent pharmacy or a pharmacist in a pharmacy desert may decline to fill or refill a prescription if (i) that act would directly result in an unbearable cost to the independent pharmacy or pharmacist in a pharmacy desert or (ii) the independent pharmacy or pharmacist in a pharmacy desert will be or is paid less than the acquisition cost for the covered drug, device, or service, provided that the independent pharmacy or pharmacist in a pharmacy desert meets the requirements of subsection (b) of this section. If the independent pharmacy or pharmacist in a pharmacy desert cannot find a pharmacy to accept the referral without causing harm to the patient, then the independent pharmacy or pharmacist in a pharmacy desert must fill the prescription. An independent pharmacy or pharmacist in a pharmacy desert declining to fill a prescription under this section shall not be a violation of any provision of G.S. 90-85.40.

(b) If the independent pharmacy or pharmacist in a pharmacy desert elects to decline to fill or refill a prescription under subsection (a) of this section, then, prior to declining to fill or refill a prescription, the independent pharmacy or pharmacist in a pharmacy desert shall refer the prescription and patient to another pharmacy that is equally convenient for the patient to fill or refill the prescription in the same manner without the patient suffering any harm. The independent pharmacy or pharmacist in a pharmacy desert may refer the prescription to a pharmacy that only provides centralized pharmacy services in this State through the mail or remote medication order processing services subject to the Board's rules if the independent pharmacy or pharmacist in a pharmacy desert makes a determination the provision of pharmaceutical services through the mail does not harm the patient."

SECTION 5.2. No later than October 1, 2025, the North Carolina Board of Pharmacy shall adopt rules to implement this Part.

SECTION 5.3. Section 5.1 of this Part becomes effective October 1, 2025. The remainder of this Part is effective when it becomes law.

PART VI. STRENGTHEN PHARMACY AUDIT PROTECTIONS

SECTION 6.1.(a) Article 4C of Chapter 90 of the General Statutes is recodified as Part 8 of Article 50 of Chapter 58 of the General Statutes, as follows:

- (1) G.S. 90-85.50(a) is recodified as G.S. 58-50-400, to be entitled "Definitions." Subdivision (1) of G.S. 90-85.50(a) is recodified as subdivision (6) of G.S. 58-50-400, and subdivision (2) of G.S. 90-85.50(a) is recodified as subdivision (8) of G.S. 58-50-400.
- (2) The lead-in language of subsection (b) of G.S. 90-85.50 is recodified as G.S. 58-50-405(a).
- (3) G.S. 90-85.52 is recodified as G.S. 58-50-410.
- (4) G.S. 90-85.51 is recodified as G.S. 58-50-420.
- (5) G.S. 90-85.53 is recodified as G.S. 58-50-425.
- (6) The subdivisions of G.S. 90-85.50(b) are recodified as follows:
 - a. Subdivision (1) through subdivision (5) are recodified as subdivisions (1) through (5) of G.S. 58-50-405(a).
 - b. Subdivision (6) of G.S. 90-85.50(b) is recodified as subsection (i) of G.S. 58-50-410.
 - c. Subdivision (7) through subdivision (10) are recodified as subdivisions (6) through (9) of G.S. 58-50-405(a).
 - d. Subdivision (11) of G.S. 90-85.50(b) is recodified as subsection (e) of G.S. 58-50-410, and the existing subunits of subdivision (11) of G.S. 90-85.50(b) are redesignated accordingly.
 - e. Subdivision (12) of G.S. 90-85.50(b) is recodified as subsection (f) of G.S. 58-50-410.

- 1 f. Subdivision (13) of G.S. 90-85.50(b) is recodified as G.S. 58-50-415,
2 to be entitled "Reversals of approval."
3 g. Subdivision (14) through subdivision (19) are recodified as
4 subdivisions (10) through (15) of G.S. 58-50-405(a).
5 h. Subdivision (20) of G.S. 90-85.50(b) is recodified as subsection (d) of
6 G.S. 58-50-410.
7 i. Subdivision (21) of G.S. 90-85.50(b) is recodified as subsection (g) of
8 G.S. 58-50-410, and the existing subunits of subdivision (21) of
9 G.S. 90-85.50(b) are redesignated accordingly.
10 j. Subdivision (22) is recodified as subdivision (16) of
11 G.S. 58-50-405(a).
12 k. Subdivision (23) of G.S. 90-85.50(b) is recodified as subsection (b) of
13 G.S. 58-50-405.
14 l. Subdivision (24) is recodified as subdivision (17) of
15 G.S. 58-50-405(a).

16 **SECTION 6.1.(b)** Part 8 of Article 50 of Chapter 58 of the General Statutes, as
17 created by subsection (a) of this section, reads as rewritten:

18 "Part 8. Pharmacy Audit Rights.

19 **"§ 58-50-400. Definitions.**

20 The following definitions apply in this ~~Article~~ Part:

- 21 (1) Auditing entity. – The responsible party conducting an audit of a pharmacy or
22 the entity conducting an audit of a pharmacy on behalf of a responsible party.
23 (2) Claim. – A request for reimbursement submitted by a pharmacy or pharmacist
24 to a pharmacy benefits manager for a single fill or refill of any drug, product,
25 or medication for which a prescription is written by a licensed prescriber under
26 applicable State or federal law, or pharmacist-provided service, that has been
27 adjudicated and processed by the pharmacy benefits manager. Each fill or
28 refill shall constitute a separate and distinct claim, regardless of the number
29 of days' supply or quantity dispensed.
30 (3) Reserved for future codification purposes.
31 (4) Medication error. – The dispensing of the wrong prescription drug, the
32 dispensing of a prescription to the wrong patient, or the dispensing of a
33 prescription with the wrong directions or patient instructions.
34 (5) Pharmacist. – An individual licensed to practice pharmacy under Article 4A
35 of Chapter 90 of the General Statutes.
36 (6) ~~"Pharmacy" means a person~~ Pharmacy. – An individual or entity holding a
37 valid pharmacy permit pursuant to G.S. 90-85.21 or G.S. 90-85.21A.
38 (7) Reserved for future codification purposes.
39 (8) ~~"Responsible party" means the~~ Responsible party. – An insurer offering a
40 health benefit plan or any other entity regulated under this Chapter responsible
41 for payment of claims for health care services other than (i) the individual to
42 whom the health care services were rendered or (ii) that individual's guardian
43 or legal representative. healthcare services.

44 **"§ 58-50-405. Rights of a pharmacy/audits.**

45 (a) Notwithstanding any other provision of law, whenever ~~a managed care company,~~
46 ~~insurance company, third-party payer, or any entity that represents a responsible party~~ an auditing
47 entity conducts an audit of the records of a pharmacy, the pharmacy has a right to all of the
48 following:

- 49 (1) ~~To have at~~ At least 14 days' advance notice of the initial on-site audit for each
50 audit cycle.

- 1 (2) ~~To have any audit that involves clinical judgment be done with~~ The
2 participation of a licensed pharmacist who is licensed, and is employed or
3 working under contract with the auditing entity when an audit involves
4 clinical judgment.
- 5 (3) ~~Not to have clerical~~ Clerical or record-keeping errors, including typographical
6 errors, scrivener's errors, and computer errors, on a required document or
7 record, in the absence of any other evidence, not to be deemed fraudulent. This
8 subdivision does not prohibit recoupment of fraudulent payments.
- 9 (4) If required under the terms of the contract, ~~to have upon request by the~~
10 pharmacy to the auditing entity provide a pharmacy, upon request, entity, the
11 provision of all records related to the audit in an electronic format or contained
12 in digital media.
- 13 (5) ~~To have the~~ The properly documented records of a hospital or any person
14 authorized to prescribe controlled substances for the purpose of providing
15 medical or pharmaceutical care for ~~their~~ patients transmitted by any means of
16 communication in order to validate a pharmacy record with respect to a
17 prescription or refill for a controlled substance or narcotic drug.
- 18 (6) ~~Prior to the initiation of an audit, if~~ If the audit is conducted for an identified
19 problem, notification prior to the audit of the identifiable problem and
20 limitation of the audit is limited to claims that are identified by prescription
21 number.
- 22 (7) If an audit is conducted for a reason other than ~~described in subdivision (6) of~~
23 ~~this subsection, the audit is limited to an identified problem, limitation of the~~
24 audit to 100 selected prescriptions.
- 25 (8) If an audit reveals the necessity for a review of additional claims, to have the
26 audit conducted on site.
- 27 (9) ~~Except for audits initiated for the reason described in subdivision (6) of this~~
28 ~~subsection, to be subject to no~~ No more than one audit in one calendar year,
29 unless fraud or misrepresentation is reasonably ~~suspected~~ suspected or unless
30 an audit is conducted for an identifiable problem.
- 31 (10) ~~To be audited under the~~ The same standards and parameters applied to the
32 pharmacy as are applied to other similarly situated pharmacies audited by the
33 same auditing entity.
- 34 (11) ~~To have at~~ At least 30 days following receipt of the preliminary audit report
35 to produce documentation to address any discrepancy found during an audit.
- 36 (12) ~~To have the~~ The period covered by an audit limited to 24 months from the
37 date a claim was submitted to, or adjudicated by, ~~a managed care company,~~
38 ~~an insurance company, a third party payer, or any entity that represents~~
39 ~~responsible parties, the auditing entity~~ unless a longer period is permitted by
40 a federal plan under federal law.
- 41 (13) ~~Not to be subject to the~~ No initiation or scheduling of audits during the first
42 five calendar days of any month ~~due to the high volume of prescriptions filled~~
43 ~~during that time,~~ without the express consent of the pharmacy. The pharmacy
44 shall cooperate with the ~~auditor~~ auditing entity to establish an alternate date
45 should the audit fall within the days excluded.
- 46 (14) ~~To have the~~ The preliminary audit report delivered to the pharmacy within
47 120 days after conclusion of the audit.
- 48 (15) ~~To have a~~ The final audit report delivered to the pharmacy within 90 days after
49 the end of the appeals period, ~~as provided for in G.S. 90-85.51 as required~~
50 under this Part.

1 (16) ~~To have an~~ An audit based only on information obtained by the auditing entity
2 ~~conducting the audit~~ and not based on any audit report or other information
3 gained from an audit conducted by a different auditing entity. This subdivision
4 does not prohibit an auditing entity from using an earlier audit report prepared
5 by that auditing entity for the same pharmacy. Except as required by State or
6 federal law, an auditing entity ~~conducting an audit may have~~ is granted access
7 to a pharmacy's previous audit report only if the previous report was prepared
8 by that auditing entity.

9 (17) ~~To~~ The use of any prescription that complies with federal or State laws and
10 regulations at the time of dispensing to validate a claim in connection with a
11 prescription, prescription refill, or a change in a prescription.

12 (b) If the auditing entity conducting an audit of a pharmacy is conducted by a vendor or
13 ~~subcontractor, that entity~~ subcontractor of the responsible party on behalf of which the audit is
14 conducted, then that vendor or contractor is required to identify the responsible party on whose
15 behalf of which the audit is being conducted without ~~having~~ having this information ~~being~~
16 requested, having been first requested by the pharmacy.

17 **"§ 58-50-410. Pharmacy audit recoupments.**

18 (a) ~~The entity conducting an audit~~ auditing entity shall not recoup any disputed funds,
19 charges, or other penalties from a pharmacy until (i) the deadline for initiating the appeals process
20 established ~~pursuant to G.S. 90-85.51 in accordance with this Part~~ has elapsed or (ii) after the
21 final internal disposition of an audit, including the required appeals ~~process as set forth in G.S.~~
22 90-85.51, process, whichever is later, unless fraud or misrepresentation is reasonably suspected.

23 (b) Recoupment on an audit shall be refunded to the responsible party as contractually
24 agreed upon by the parties.

25 (c) The entity conducting the audit may charge or assess the responsible party, directly
26 or indirectly, based on amounts recouped if both of the following conditions are met:

27 (1) The responsible party and the entity conducting the audit have entered into a
28 contract that explicitly states the percentage charge or assessment to the
29 responsible party.

30 (2) A commission or other payment to an agent or employee of the entity
31 conducting the audit is not based, directly or indirectly, on amounts recouped.

32 (d) ~~Not to have the~~ The accounting practice of extrapolation shall not be used in
33 calculating recoupments or penalties for pharmacy audits, unless otherwise required by federal
34 requirements or federal plans.

35 (e) Except for cases of Food and Drug Administration regulation or drug manufacturer
36 safety programs, ~~to be free of recoupments based on any of the following and~~ unless defined
37 within the billing requirements set forth in ~~the pharmacy~~ a pharmacy's provider manual that are
38 not inconsistent with the current rules adopted by the North Carolina Board of Pharmacy
39 Regulations: Pharmacy, an auditing entity shall not subject a pharmacy to recoupments based on
40 any of the following:

41 (1) Documentation requirements in addition to or ~~exceeding~~ that exceed the
42 requirements set by the North Carolina Board of Pharmacy for creating or
43 maintaining documentation prescribed by the State Board of
44 Pharmacy documentation.

45 (2) A requirement that a pharmacy or pharmacist perform a professional duty in
46 addition to or ~~exceeding~~ that exceeds the professional duties prescribed by the
47 State North Carolina Board of Pharmacy Pharmacy or required under Article
48 4A of Chapter 90 of the General Statutes.

49 (f) ~~To~~ A pharmacy shall be subject to recoupment only following the correction of a
50 claim and to have recoupment claim. Recoupment is limited to amounts paid in excess of amounts
51 payable under the corrected claim.

1 (g) ~~Not to be~~ An auditing entity shall not subject a pharmacy to recoupment on any
 2 portion of the reimbursement for the dispensed product of a prescription, unless ~~otherwise~~
 3 ~~provided in this subdivision:~~ one of the following applies:

4 (1) ~~Recoupment of reimbursement, or a portion of reimbursement, for the~~
 5 ~~dispensed product of a prescription may be had in the following cases:~~

6 a. ~~Fraud—There is fraud~~ or other intentional and willful misrepresentation
 7 evidenced by a review of the claims data, statements, physical review, or other
 8 investigative methods.

9 b. ~~(2) Dispensing—A prescription was dispensed~~ in excess of the benefit design, as
 10 established by the plan sponsor.

11 c. ~~(3) Prescriptions—A prescription was not filled~~ in accordance with the prescriber's
 12 order.

13 d. ~~(4) Actual—There was an overpayment~~ to the pharmacy.

14 ~~(2)(h) Recoupment of claims in cases set out in sub-subdivision a. of this subdivision under~~
 15 ~~subsection (g) of this section shall be based on the actual financial harm to the entity or the actual~~
 16 ~~underpayment or overpayment. Calculations of overpayments shall not include dispensing fees~~
 17 ~~unless one or more of the following conditions is present:~~ applies:

18 a. ~~(1) A prescription was not actually dispensed.~~

19 b. ~~(2) The prescriber denied authorization.~~

20 c. ~~(3) The prescription dispensed was a medication error by the pharmacy. For~~
 21 ~~purposes of this subdivision, a medication error is a dispensing of the wrong~~
 22 ~~drug or dispensing to the wrong patient or dispensing with the wrong~~
 23 ~~directions.~~

24 d. ~~(4) The identified overpayment is based solely on an extra dispensing fee.~~

25 e. ~~(5) The pharmacy was noncompliant with Risk Evaluation and Mitigation~~
 26 ~~Strategies (REMS) program guidelines.~~

27 f. ~~(6) There was insufficient documentation, including electronically stored~~
 28 ~~information, as described in this subsection, that did not meet the standards set~~
 29 ~~by the North Carolina Board of Pharmacy.~~

30 g. ~~(7) Fraud—There is evidence of fraud~~ or other intentional and willful
 31 misrepresentation by the pharmacy.

32 (i) ~~To have a~~ Any projection of an overpayment or underpayment by an auditing entity
 33 shall be based on either the number of patients served with a similar diagnosis or the number of
 34 similar prescription orders or refills for similar drugs. This ~~subdivision~~ subsection does not
 35 prohibit recoupments of actual overpayments, unless the projection for overpayment or
 36 underpayment is part of a settlement by the pharmacy.

37 **"§ 58-50-415. Reversals of approval.**

38 Except for Medicare claims, ~~to be no~~ auditing entity shall subject a pharmacy to reversals of
 39 approval for drug, prescriber, or patient eligibility upon adjudication of a claim ~~only in cases in~~
 40 ~~which unless~~ the pharmacy obtained the adjudication by fraud or misrepresentation of claim
 41 elements.

42 **"§ 58-50-420. Mandatory appeals process.**

43 (a) Each auditing entity that conducts an audit of a pharmacy shall establish an appeals
 44 process under which a pharmacy may appeal an unfavorable preliminary audit report to the
 45 auditing entity.

46 (b) If, following the appeal, the auditing entity finds that an unfavorable audit report or
 47 any portion of the unfavorable audit report is unsubstantiated, then the auditing entity shall
 48 dismiss the unsubstantiated portion of the audit report without any further proceedings.

49 (c) Each auditing entity ~~conducting an audit~~ shall provide a copy, if required under
 50 contractual terms, of the audit findings to the plan sponsor responsible party or the insurer
 51 offering a health benefit plan after completion of any appeals process.

1 **"§ 58-50-425. Applicability.**

2 This ~~Article-Part~~ does not apply to any audit, review, or investigation that involves alleged
3 Medicaid fraud, Medicaid abuse, insurance fraud, or other criminal fraud or misrepresentation.

4 **"§ 58-50-430. Rulemaking.**

5 The Commissioner is authorized to adopt rules to implement, administer, and enforce this
6 Part."

7 **SECTION 6.2.(a)** G.S. 58-50-405(a)(7), as created by Section 6.1(a) of this Part and
8 as amended by Section 6.1(b) of this Part, reads as rewritten:

9 "(7) If an audit is conducted for a reason other than an identified problem,
10 limitation of the audit to ~~100 selected prescriptions~~ one percent (1%) of claims
11 or 100 claims, whichever is less."

12 **SECTION 6.2.(b)** G.S. 58-50-405(a)(8), as created by Section 6.1(a) of this Part and
13 as amended by Section 6.1(b) of this Part, reads as rewritten:

14 "(8) If an audit reveals the necessity for a review of additional claims, to have the
15 audit conducted on ~~site~~ site upon request by the pharmacy. Except in the case
16 of an identified problem, the pharmacy shall also be entitled to written notice
17 provided at least 14 days prior to any audit of additional claims that details the
18 basis for the review of additional claims, including a specific description of
19 any suspected fraud or abuse."

20 **SECTION 6.2.(c)** G.S. 58-50-410, as created by Section 6.1(a) of this Part and as
21 amended by Section 6.1(b) of this Part, is further amended by adding a new subsection to read:

22 "(j) Prior to any recoupment, the auditing entity shall provide the pharmacy with a
23 summary describing the total recoupment amount and the approximate date on which the
24 recoupment will occur. This summary shall be accompanied by payment summaries or electronic
25 remittance advices documenting any disputed funds, charges, or other penalties."

26 **SECTION 6.2.(d)** Part 8 of Article 50 of Chapter 58 of the General Statutes, as
27 created by Section 6.1(a) of this Part, is amended by adding a new section to read:

28 **"§ 58-50-429. Violations.**

29 (a) A violation of this Part is an unfair trade practice under Article 63 of this Chapter.

30 (b) A violation of this Part is an unfair trade under G.S. 75-1.1 and is subject to all of the
31 enforcement and penalty provisions of an unfair trade practice under Article 1 of Chapter 75 of
32 the General Statutes."

33 **SECTION 6.3.** Section 6.2 of this Part becomes effective January 1, 2026, and
34 applies to audits conducted on or after that date. The remainder of this Part is effective when it
35 becomes law.

36
37 **PART VII. PHARMACY BENEFITS MANAGER AFFILIATES**

38 **SECTION 7.1.** G.S. 58-56A-20 reads as rewritten:

39 **"§ 58-56A-20. Pharmacy benefits manager affiliate disclosure; sharing of data.affiliates.**

40 (a) A pharmacy benefits manager shall not, in any way that is prohibited by the Health
41 Insurance Portability and Accountability Act of 1996 (HIPAA), transfer or share records relative
42 to prescription information containing patient-identifiable and prescriber-identifiable data to a
43 pharmacy benefits manager affiliate.

44 (b) A pharmacy benefits manager shall not reimburse a pharmacy or pharmacist in this
45 State an amount less than the amount that the pharmacy benefits manager reimburses a pharmacy
46 benefits manager affiliate for providing the same pharmacist services or same prescription drug.
47 In determining the amount of the reimbursement for the purposes of this section, the amount shall
48 be calculated on a per-unit basis using the same generic product identifier or generic code number
49 and shall reflect all drug manufacturer's rebates, all direct and indirect administrative fees, and
50 any other cost-savings or discounts that may be given related to the drug or services. A violation
51 of this subsection is an unfair trade practice under Article 63 of this Chapter and under

1 G.S. 75-1.1 and is subject to all of the enforcement and penalty provisions of an unfair trade
2 practice under this Chapter and under Article 1 of Chapter 75 of the General Statutes."

3 **SECTION 7.2.** This Part becomes effective October 1, 2025, and applies to
4 pharmacist services or prescription drugs dispensed on or after that date.

5
6 **PART VIII. CONSUMERS TO RECEIVE THE BENEFIT OF PHARMACY REBATES**
7 **FOR PRESCRIPTION DRUGS**

8 **SECTION 8.1.** Article 3 of Chapter 58 of the General Statutes is amended by adding
9 a new section to read:

10 **"§ 58-3-182. Consumer protections/prescription cost-sharing.**

11 (a) Definitions. – The following definitions apply in this section:

12 (1) Defined cost-sharing. – A deductible payment or coinsurance amount imposed
13 on an insured for a prescription drug that is covered under the insured's health
14 benefit plan.

15 (2) Reserved for future codification purposes.

16 (3) Reserved for future codification purposes.

17 (4) Rebate. – A formulary discount or price concession attributable to the
18 utilization of prescription drugs in the State and that is paid by a manufacturer
19 to a pharmacy benefits manager.

20 (b) When calculating an insured's defined cost-sharing for a covered prescription drug at
21 the point of sale, an insurer offering a health benefit plan shall base the calculation on the price
22 of the prescription drug after taking into account all rebates associated with that prescription
23 drug. The price of the prescription drug shall be reduced by an amount equal to ninety percent
24 (90%) of all rebates received, or to be received, in conjunction with the dispensing or
25 administration of the prescription drug.

26 (c) Nothing in this section shall preclude an insurer from decreasing an insured's defined
27 cost-sharing by an amount greater than that required under this section.

28 (d) By January 1 of each year, each insurer offering a health benefit plan shall submit to
29 the Commissioner a certification attesting that, for all health benefit plans offered in this State by
30 the insurer, the insurer has complied with the requirements of this section. The Commissioner
31 shall establish the form to be utilized for this certification.

32 (e) Failure to complete the certification or comply with any of the other requirements
33 under this section is a violation subject to G.S. 58-2-70. Each day that an insurer fails to complete
34 the certification is considered a separate violation.

35 (f) A violation of this section is an unfair trade practice under Article 63 of this Chapter
36 and under G.S. 75-1.1 and is subject to all of the enforcement and penalty provisions of an unfair
37 trade practice under this Chapter and under Article 1 of Chapter 75 of the General Statutes."

38 **SECTION 8.2.** G.S. 58-56A-3 is amended by adding a new subsection to read:

39 "(c3) G.S. 58-3-182 applies to pharmacy benefits managers when calculating an insured's
40 out-of-pocket cost for a covered prescription drug."

41 **SECTION 8.3** This Part is effective January 1, 2027, and applies to prescription
42 drugs purchased by insureds on or after that date.

43
44 **PART IX. PRESCRIPTION DRUG TRANSPARENCY**

45 **SECTION 9.(a)** Chapter 90 of the General Statutes is amended by adding a new
46 Article to read:

47 "Article 4D.

48 "Prescription Drug Transparency.

49 **"§ 90-85.55. Definitions.**

50 The following definitions apply in this Article:

51 (1) Interested parties. – All of the following:

- 1 a. State agencies that (i) purchase prescription drugs or (ii) employ
2 prescribers.
3 b. Health insurance companies.
4 c. Health care service plan providers.
5 d. Pharmacy benefits managers.

6 (2) Manufacturer. – An entity or an agent of an entity that produces, prepares,
7 propagates, compounds, processes, packages, repackages, or labels a
8 brand-name or generic drug. "Manufacturer" does not include an entity
9 engaged in the preparation and dispensing of a brand-name or generic drug
10 pursuant to a prescription.

11 (3) Prescriber. – Any person authorized under the laws of this State to issue a
12 prescription order.

13 (4) Prescription drug. – Defined in G.S. 90-85.3.

14 (5) Prescription order. – Defined in G.S. 90-85.3.

15 (6) Price. – The wholesale acquisition cost as defined in 42 U.S.C. §
16 1395w-3a(c)(6)(B).

17 (7) Secretary. – The Secretary of the Department of Health and Human Services.

18 **§ 90-85.56. Required notifications and disclosures.**

19 (a) Price Increases. – By January 31 of each year, a manufacturer shall notify all
20 interested parties of each increase in price of fifteen percent (15%) or greater that occurred in the
21 prior calendar year for a prescription drug with a price of one hundred dollars (\$100.00) or more
22 for a 30-day supply. The manufacturer shall disclose all of the following to interested parties for
23 each drug price increase noticed for the prior calendar year under this subsection:

24 (1) The date and price of acquisition of the drug, if it was not developed by the
25 manufacturer.

26 (2) A schedule of price increases for the drug for the five years prior to the
27 calendar year for which the drug price increase was required to be noticed
28 under this subsection.

29 (b) New Products. – A manufacturer shall notify all interested parties of the price of any
30 new prescription drug within three days after it is made available for purchase in this State.
31 Within 30 days after the notification required by this subsection, the manufacturer shall disclose
32 to interested parties the date and price of acquisition of the drug if it was not developed by the
33 manufacturer.

34 (c) Satisfaction of Obligations. – A manufacturer's obligations under this section shall be
35 fully satisfied by the submission of information and data that a manufacturer includes in its
36 annual consolidated report on Securities and Exchange Commission Form 10-K or any other
37 public disclosure.

38 (d) Information is Not Public Record. – Information provided to the Secretary or an
39 interested party pursuant to this section shall, except to the extent it is already in the public
40 domain, be considered trade secret under Article 24 of Chapter 66 of the General Statutes,
41 confidential, exempt from public inspection and copying under Chapter 132 of the General
42 Statutes, and shall not be disclosed directly or indirectly. The Secretary, interested parties, and
43 their agents shall not publish or otherwise disclose any information that would allow for the
44 identification of an individual drug, therapeutic class of drugs, or manufacturer, that would reveal
45 the prices of any drug or therapeutic class of drugs, or that has the potential to compromise the
46 financial, competitive, or proprietary nature of any information submitted by the manufacturer
47 pursuant to this section. The Secretary and interested parties shall impose the confidentiality
48 protections of this section on any downstream third party that may receive or otherwise have
49 access to this information.

50 **§ 90-85.57. Penalty for failure to report.**

1 The Secretary shall assess a civil penalty against any manufacturer failing to report the
2 information required by this Article. The amount of the penalty shall not exceed one thousand
3 dollars (\$1,000) for each day the manufacturer fails to submit the required information. The clear
4 proceeds of any civil penalties assessed pursuant to this section shall be remitted to the Civil
5 Penalty and Forfeiture Fund in accordance with G.S. 115C-457.2. Chapter 150B of the General
6 Statutes applies to proceedings for the assessment of civil penalties under this section.

7 **"§ 90-85.58. Report and data collection by the Secretary; public portal.**

8 (a) Plan for Implementation. – The Secretary shall develop a plan to collect data from
9 manufacturers pursuant to G.S. 90-85.56 to provide transparency and accountability for
10 prescription drug pricing. The Secretary shall consult with other state and national agencies and
11 nonprofit organizations to determine how to implement this data collection directive but shall not
12 disclose any confidential, proprietary, or trade secret information.

13 (b) Public Portal. – The Secretary shall create an online portal to provide the public with
14 access to the notifications, reports, and other disclosures required by this Article.

15 (c) Annual Report. – Beginning January 1, 2027, and annually thereafter, the Secretary
16 shall report to the Joint Legislative Oversight Committee on Health and Human Services the
17 following information with respect to prescription drugs sold in this State:

18 (1) The 25 drugs prescribed most frequently in the State.

19 (2) The 25 most costly drugs based on the total amount spent on those drugs by
20 consumers in this State.

21 (3) The 25 drugs with the greatest percentage cost increases during the prior
22 calendar year.

23 (4) The 10 manufacturers with the greatest average percentage cost increase for
24 the prior calendar year for all drugs sold by that manufacturer in the State."

25 **SECTION 9.(b)** This Part is effective when it becomes law.

26
27 **PART X. PHARMACY REPORTING REQUIREMENTS**

28 **SECTION 10.** Article 4A of Chapter 90 of the General Statutes is amended by
29 adding a new section to read:

30 **"§ 90-85.42. Board of Pharmacy reporting.**

31 (a) Definitions. – The following definitions apply in this section:

32 (1) Large retail pharmacy. – More than 25 pharmacies in common ownership.

33 (2) Small retail pharmacy. – Twenty-five or fewer pharmacies in common
34 ownership.

35 (b) Reporting Requirements. – No later than October 1 of each year, the Board shall
36 report the following information to the Department of Insurance and the Joint Legislative
37 Oversight Committee on Health and Human Services:

38 (1) The current number of licensed pharmacies in the State.

39 (2) The number of small retail pharmacies that have opened in the preceding five
40 years.

41 (3) The number of large retail pharmacies that have opened in the preceding five
42 years.

43 (4) The number of small retail pharmacies that have closed in the preceding five
44 years.

45 (5) The number of large retail pharmacies that have closed in the preceding five
46 years."

47
48 **PART XI. RFP CHANGES**

49 **SECTION 11.(a)** Article 3B of Chapter 135 of the General Statutes is amended by
50 adding a new section to read:

51 **"§ 135-49. Pharmacy benefits manager contracts.**

1 The Executive Administrator shall consider incorporating the following items into a request
2 for proposal for a pharmacy benefits manager for the Plan:

- 3 (1) Allowing the Plan's pharmacy benefits managers to provide a monetary
4 advantage to pharmacies in North Carolina neighborhoods, communities, and
5 counties that are underserved by pharmacies.
6 (2) Requiring the Plan's pharmacy benefits managers to annually report all of the
7 information required in G.S. 58-56A-22 to the State Treasurer, Commissioner
8 of Insurance, and Joint Legislative Oversight Committee on Health and
9 Human Services no later than May 1 of each year.
10 (3) Preventing the Plan's pharmacy benefits managers from contractually
11 requiring independent pharmacies to accept reimbursement for a drug, device,
12 or pharmacy service in an amount that is less than the acquisition cost of the
13 drug, device, or pharmacy service.
14 (4) Requiring the Plan and the Plan's pharmacy benefits managers to adhere to the
15 coverage requirements of G.S. 58-56A-55.
16 (5) Requiring the Plan's pharmacy benefits managers to act as a fiduciary in
17 accordance with G.S. 58-56A-21.
18 (6) Requiring the Plan and the Plan's pharmacy benefits managers to adhere to the
19 pharmacy of choice provisions of G.S. 58-51-37.
20 (7) Requiring the Plan's pharmacy benefits managers to meet or exceed the
21 Medicare Part D program standards for convenient access to network
22 pharmacies under 42 C.F.R. § 423.120.
23 (8) Requiring the Plan's pharmacy benefits managers to reimburse affiliated and
24 non-affiliated pharmacies on the same terms.
25 (9) Adhering to the cost-sharing consumer protection provisions of
26 G.S. 58-3-182."

27 **SECTION 11.(b)** This Part becomes effective October 1, 2025, and applies to
28 requests for proposals issued on or after that date.

29
30 **PART XII. EFFECTIVE DATE**

31 **SECTION 12.1.** Except as otherwise provided, this act is effective when it becomes
32 law.