

GENERAL ASSEMBLY OF NORTH CAROLINA  
SESSION 2011

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SENATE BILL 463  
Program Evaluation Committee Substitute Adopted 4/26/11

Short Title: Accountability for Taxpayer Investment Act. (Public)

Sponsors:

Referred to:

March 31, 2011

1 A BILL TO BE ENTITLED  
2 AN ACT TO REQUIRE STATE AGENCIES AND CERTAIN NON-STATE ENTITIES TO  
3 DEVELOP, IMPLEMENT, AND MAINTAIN INFORMATION SYSTEMS THAT  
4 PROVIDE UNIFORM, PROGRAM-LEVEL ACCOUNTABILITY INFORMATION  
5 REGARDING THE PROGRAMS OPERATED BY THOSE AGENCIES.

6 The General Assembly of North Carolina enacts:

7 SECTION 1. Chapter 143 of the General Statutes is amended by adding a new  
8 Article to read:

9 "Article 2E.

10 "Accountability for Taxpayer Investment Act.

11 "**§ 143-47.30. Definitions.**

- 12 (1) Board. – The Taxpayer Investment Accountability Board established by this  
13 Article.  
14 (2) Non-State entity. – Any of the following that is not a State agency and that  
15 must be discretely presented as a component unit in the State  
16 Comprehensive Annual Financial Report by the Governmental Accounting  
17 Standards Board: an individual, a firm, a partnership, an association, a  
18 corporation, or any other organization or group acting as a unit. The term  
19 does not include a local government unit or any other non-State entity that is  
20 subject to the audit and other requirements of the Local Government  
21 Commission.  
22 (3) Principal executive officer. – Executive head of a State agency or non-State  
23 entity.  
24 (4) State agency. – Any department, institution, board, commission, committee,  
25 division, bureau, board, council, or other entity for which the State has  
26 oversight responsibility, including The University of North Carolina, the  
27 Community College System, and any mental or specialty hospital.  
28 (5) Taxpayer. – Any person subject to taxation by the State or by a unit of local  
29 government.

30 "**§ 143-47.31. Purpose; scope.**

31 (a) The purpose of this Article is to require uniform, program-level accountability  
32 information in State government.

33 (b) This Article applies to any State agency in the executive branch of State  
34 government. This Article also applies to any non-State entity that receives State funds.

35 "**§ 143-47.32. Taxpayer Investment Accountability Board.**

36 (a) There is established the Taxpayer Investment Accountability Board (Board). The  
37 members of the Board shall be:



- 1           (1)    The State Controller, or the Controller's designee, who shall serve ex officio.  
2           (2)    The Director of the Office of State Budget and Management, or the  
3           Director's designee, who shall serve ex officio.  
4           (3)    The State Auditor, or the Auditor's designee, who shall serve ex officio as a  
5           nonvoting member.  
6           (4)    The State Chief Information Officer, or the Officer's designee, who shall  
7           serve ex officio.  
8           (5)    The President of The University of North Carolina, or the President's  
9           designee, who shall serve ex officio.  
10          (6)    The President of the North Carolina Community College System, or the  
11          President's designee, who shall serve ex officio.  
12          (7)    The Director of the Program Evaluation Division of the General Assembly.  
13          (8)    The Director of the Fiscal Research Division of the General Assembly.

14          (b)    The State Controller shall be the Chair of the Board.

15          (c)    The Office of the State Controller shall provide staff and adequate meeting space to  
16 the Board and shall provide any other type of support required by the Board.

17          (d)    The Board shall meet at least four times a year and may meet as often as necessary.  
18 A majority of the members of the Board constitutes a quorum for the transaction of business.  
19 The affirmative vote of a majority of the members present at a meeting of the Board is required  
20 for action to be taken by the Board.

21          (e)    The Board shall design and establish a framework to provide to the citizens of North  
22 Carolina uniform, program-level accountability information in State government. The Board  
23 shall establish comprehensive standards, policies, and procedures, including recurring oversight  
24 procedures, as part of the framework to provide uniform, program-level accountability  
25 information in State government. The framework shall be designed to ensure that the  
26 information is accessible through the main State government Web site.

27          (f)    The Board members shall receive no salary or other monetary compensation for  
28 servicing on the Board.

29          (g)    The Board shall publish an annual report by January 1 of each year setting out the  
30 standards, policies, and procedures to be used by agencies in establishing, implementing, and  
31 maintaining the information systems required by this Article. The Board shall provide a copy of  
32 the report to each State agency and each non-State entity subject to this Article and to the  
33 Program Evaluation and Fiscal Research Divisions of the General Assembly.

34 **"§ 143-47.33. Required State agency and non-State entity information.**

35          (a)    Each State agency shall establish, implement, and maintain within that State agency  
36 a system that provides uniform, program-level accountability information that accurately  
37 conveys the mission, responsibilities, and activities of the State agency and any other  
38 information deemed necessary or appropriate by the Board. Each non-State entity, as a  
39 condition of receiving State funds, shall establish, implement, and maintain within that  
40 non-State entity a system that provides uniform, program-level accountability information that  
41 accurately conveys the mission, responsibilities, and activities of the non-State entity and any  
42 other information deemed necessary or appropriate by the Board. The system shall comply with  
43 the framework design and the standards, policies, and procedures established by the Taxpayer  
44 Accountability Board. The information shall be updated on a timely basis. Each information  
45 system shall further be readily and easily accessible to the citizens of North Carolina.

46          The principal executive officer of each State agency and the principal executive officer of  
47 each non-State entity is responsible for ensuring that the State agency or non-State entity, as  
48 appropriate, complies with the requirements of this Article.

49          (b)    Each State agency and each non-State entity shall include the following information  
50 in its information system:

- 1           (1)   For each program, a clear statement of what condition exists in North  
2           Carolina that the program is designed to address.
- 3           (2)   For each program, a logic model that describes the sources of program  
4           resources, total resources invested, activities and processes, outputs, and  
5           outcomes.
- 6           (3)   Evidence confirmed independently that changes in the conditions addressed  
7           are attributable to the programs, services, and activities.
- 8           (4)   Performance measures for each program sufficient for a citizen to determine  
9           all of the following:
  - 10           a.    Outcome. – The verifiable quantitative effects or results attributable  
11           to the program compared to a performance standard.
  - 12           b.    Output. – The verifiable number of units of services or activities  
13           provided by the program.
  - 14           c.    Efficiency. – The verifiable total direct and indirect cost per output  
15           and per outcome.
  - 16           d.    Performance standards. – The metrics based upon best practices,  
17           generally recognized standards, or comparisons with relevant peer  
18           entities in other states or regions for gauging achievement of  
19           efficiency, output, and outcomes.
  - 20           e.    Benchmarks. – A broad societal indicator used for gauging ultimate  
21           outcomes of programs, such as U.S. Census data. Multiple programs  
22           among several agencies may be benchmarked to the same indicator.
- 23           (5)   Organization charts and manager-to-employee ratios in a format specified by  
24           the Office of State Personnel. In addition to a comprehensive chart, each  
25           State agency and non-State entity shall have separate charts for each  
26           organizational division and in turn for each subordinate division or work unit  
27           in specific detail so that a citizen may determine the organizational location  
28           of every employee position.
- 29           (6)   Revenues by source and expenditures by purchasing category aligned with  
30           each program individually.
- 31           (7)   Effective July 1, 2013, a Web-based dashboard that reports all required  
32           performance information in a graphical gauging format. The format shall  
33           also be uniform and shall be sufficient to inform a citizen how the State is  
34           investing money consistent with understandable purposes.
- 35           (8)   A listing of all employees. Each employee record shall contain the following  
36           fields: last name; first name; job title; State agency or non-State entity, as  
37           appropriate; organizational division; program; telephone number; e-mail  
38           address; office mailing address including 9-digit postal zip code; and  
39           building name and room number if not in the mailing address. The directory  
40           shall have a search feature to enable searching or listing by field. Each State  
41           agency and non-State entity subject to this Article shall also list its  
42           employees in the directory available through the main State government  
43           Web site.

44 **"§ 143-47.34. Verification of compliance by State Auditor.**

45           (a)   Each agency or non-State entity which must comply with this Article shall file a  
46           certificate of compliance with the Article requirements, which shall be signed by the principal  
47           executive officer of each State agency and the principal executive officer of each non-State  
48           entity. The initial certificate shall be filed on or before June 30, 2013, and subsequent  
49           certificates filed annually by June 30.

50           (b)   Internal auditors in State agencies required to have auditors pursuant to Article 79 of  
51           Chapter 143 of the General Statutes shall conduct annual audits for compliance with the

1 requirements of this Article. The internal auditor shall submit an audit report annually to the  
2 State Auditor and the State Controller no later than April 1. The initial compliance audit shall  
3 be filed on or before April 1, 2013, and subsequent reports filed annually by April 1.

4 (c) The State Auditor may verify compliance with this Article by each State agency and  
5 each non-State entity on an annual basis. Upon the determination of the State Auditor that a  
6 State agency or non-State entity has failed to substantially comply with the provisions of this  
7 Article, the State Auditor shall report the noncompliance to the Board, the Governor, the Joint  
8 Legislative Commission on Governmental Operations, and the Fiscal Research Division of the  
9 General Assembly.

10 **"§ 143-47.35. Remedy for noncompliance.**

11 (a) Any taxpayer may institute a suit in the superior court requesting the entry of a  
12 judgment that a State agency or a non-State entity, as appropriate, has failed to comply with  
13 this Article. Specific performance compelling the State agency or non-State entity to comply  
14 with this Article shall be the available remedy. The taxpayer need not allege or prove special  
15 damage different from that suffered by the public at large.

16 (b) Upon the presentation by the taxpayer plaintiff of a prima facie case that a State  
17 agency or non-State entity has failed to comply with this Article, the burden shall be on the  
18 State agency or non-State entity, as appropriate, to show that it is in compliance with this  
19 Article.

20 (c) No State agency or non-State entity shall be held in noncompliance with this Article  
21 if it establishes that it has made a good faith effort to comply with the provisions of this Article.

22 (d) In any action brought pursuant to this section in which a party successfully compels  
23 compliance, the court shall allow the plaintiff to recover plaintiff's reasonable attorneys' fees.  
24 Any attorneys' fees assessed against a State agency or non-State entity under this section shall  
25 be charged against the operating expenses of the State agency or non-State entity, as  
26 appropriate.

27 (e) If the court determines that an action brought pursuant to this section was filed in  
28 bad faith or was frivolous, the court shall assess reasonable attorneys' fees against the person  
29 instituting the action and award it to the State agency or non-State entity, as appropriate, as part  
30 of the costs.

31 **"§ 143-47.36. Availability of technical assistance.**

32 (a) The Office of State Personnel shall adopt rules setting the standards and format for  
33 the organization charts and manager-to-employee ratios required by G.S. 143-47.33. The Office  
34 of State Personnel also shall provide templates and technical assistance to State agencies and  
35 non-State entities as needed to assure the uniformity required by this Article.

36 (b) The Office of State Budget and Management and the Office of Information  
37 Technology shall also provide technical assistance and software to State agencies and non-State  
38 entities as needed to assure the uniformity required by this Article."

39 **SECTION 2.** G.S. 150B-1(c) is amended by adding a new subdivision to read:

40 "(9) The Taxpayer Investment Accountability Board established in  
41 G.S. 143-47.32."

42 **SECTION 3.** If a State agency or a non-State entity subject to this act is not in  
43 compliance with Article 2E of Chapter 143 of the General Statutes as enacted by Section 1 of  
44 this act, then the State agency or non-State entity shall revise its information system to comply  
45 with the act. Each State agency, whether implementing a new information system or revising  
46 an existing system to bring it into compliance with the provisions of this act, shall use the State  
47 agency's existing resources allocated for computers and computer maintenance to comply with  
48 the act.

49 **SECTION 4.** This section and G.S. 143-47.32, as enacted by Section 1 of this act,  
50 become effective July 1, 2011. The remainder of this act becomes effective July 1, 2012,  
51 except as otherwise provided.