

# GENERAL ASSEMBLY OF NORTH CAROLINA



Session 2007

## Legislative Actuarial Note

### HEALTH BENEFITS

**BILL NUMBER:** House Bill 1985 (First Edition)

**SHORT TITLE:** State Health Plan/Repeal Indemnity Plan.

**SPONSOR(S):** Representative Holliman

**SYSTEM OR PROGRAM AFFECTED:** Teachers' and State Employees' Comprehensive Major Medical Plan.

**FUNDS AFFECTED:** State General Fund, State Highway Fund, other State employer receipts, premium payments for dependents by active and retired teachers and State employees, premium payments for coverages selected by eligible former teachers and State employees, premium payments for coverages selected by firefighters, rescue squad workers, members of the National Guard, and certain authorized local governments.

**BILL SUMMARY:** Enacts new GS 135-39.5(28) allowing the Executive Administrator and Board of Trustees of the Teachers' and State Employees' Comprehensive Major Medical Plan to discontinue the indemnity plan, as long as the Executive Administrator and Board of Trustees make an alternative health benefit option with similar benefits available on the same day as the discontinuation. A noncontributory plan option must be available at all times. Effective July 1, 2007, and provides that an alternative health benefit option may become effective no earlier than July 1, 2008. *Source: Bill Digest H.B. 1985 (05/08/0200)*

**EFFECTIVE DATE:** July 1, 2008

Based upon information provided by the Plan, Aon Consulting, consulting actuary for the Plan, estimates that elimination of the Indemnity plan as a benefit option effective July 1, 2008, will result in a total cost reduction of \$85.3 million in the 2008-2009 fiscal year. The elimination of the Indemnity plan would reduce premium contributions to the overall Plan by \$31.8 million through shifting current Indemnity plan members to lower premium rates under the PPO. This premium reduction accrues to the employing agencies and plan members paying dependent premiums. Thus, the estimated net savings to the Plan is \$53.5 million according to Aon Consulting's actuarial estimate.

Based upon information provided by the Plan, Hartman & Associates, consulting actuary for the General Assembly, estimates that elimination of the Indemnity plan as a benefit option effective July 1, 2008, will result in a total cost reduction of \$55.1 million (gross savings in provider rates minus richer benefits paid under the PPO) in the 2008-2009 fiscal year. The elimination of the Indemnity plan reduces premium contributions to the overall Plan by \$31.4 through shifting current Indemnity plan members to lower premium rates under the PPO. This premium reduction

accrues to the employing agencies and members paying dependent premiums. Thus, the estimated net savings to the Plan is \$23.7 million according to the actuarial analysis of the Plan's data by Hartman and Associates.

**ASSUMPTIONS AND METHODOLOGY:**

**Assumptions for HB 1985 by each Consulting Actuary**

**Hartman and Associates:** The information below reflects the verbatim assumptions of the General Assembly's consulting actuary with respect to the estimate of cost reduction:

<Begin quote>

To model ending the Indemnity program, I assumed all current Indemnity members become covered under the Standard (SmartChoice) PPO option as of July 1, 2008. Claim costs for these members were projected by modeling the primary changes in benefit provisions and adjusting for the difference in PPO provider reimbursement rates. The Plan has assumed that reimbursement rates for medical services are 8% lower under the PPO than in the Indemnity program, although they state a detailed analysis is not available. I used an 8% reduction in allowable charges in this analysis; however, I do not have sufficient data to verify this assumption, and results could vary significantly based on a detailed rate comparison.

Based on the lower provider reimbursement rates, ending the indemnity program is expected to provide a savings to the Plan of \$23,716,000 for the 2009 fiscal year. The savings is a combination of lower benefit costs offset by a reduction in premium income due to lower PPO premium rates. The table below provides detail on the components of the change.

Impact of Ending Indemnity Program Fiscal Year 2009	
Component	Savings/(Cost)
Reduced Provider Rates	\$72,713,200
Benefit Enhancements	(17,620,600)
Reduced Member Premiums	(9,606,100)
Reduced Employer Premiums	(21,770,500)
Total Impact on Plan	\$23,716,000
Reduction in Employer Financing	\$45,486,500

These projections are based on the indemnity program ending June 30, 2008. The premium differential is based on the current premium rates under the Plan. A summary of assumptions and basic data is included an Attachment #1. The results do not account for any migration from the Indemnity program to the PPO's prior to July 1, 2008. Such movement could occur and would alter the above results.

House Bill 1985  
Actuarial Assumptions and Data  
[Attachment 1]

Data Sources:       SHP Distribution of Claims Reports FY 2003-06  
                           SHP Charge Summary Reports FY 2005-06  
                           SHP Utilization Study for FY 2002-2006  
                           SHP Report on Mental Health and Substance Abuse Care FY 2002-2006

Data Summary:

Distribution of Claims FY2006	
Annual Eligible Charges	Percent of Plan Members
<\$150	13.8%
150-300	4.2%
300-500	4.5%
500-1,000	9.4%
1,000-5,000	34.0%
5,000-10,000	14.6%
10,000-20,000	10.0%
20,000-40,000	5.5%
>40,000	4.0%

Indemnity Plan Office Visits Fiscal Year 2006				
Group	Annual Visits/Member			Allowed per Visit
	Primary Care	Specialty Care	Total	
Active	2.3	4.3	6.6	\$136
Non-Medicare Retired	3.2	7.3	10.5	\$158
Medicare Retired	3.0	8.7	11.7	\$ 35

Plan Members:       Indemnity               255,211  
                           PPO                         363,477

Indemnity Membership by Coverage Type December 31, 2006				
Medicare	Coverage Type	Contracts	Dependents	Members
Non-Medicare	Employee	111,740	0	111,740
	EE+Children	10,752	18,358	29,110
	EE+Family	9,451	19,491	28,942
Medicare Elig	Employee	71,479	0	71,479
	EE+Children	341	479	820
	EE+Child Elig	115	121	236
	EE+Family	1,665	1,991	3,656
	EE+Family Elig	4,537	4,691	9,228
Total		210,080	45,131	255,211

Actuarial Assumptions:

Annual Claims Trends	3.0% on office visit utilization 9.0% on overall claims
Membership Growth	0.0%
Pct. Elig. Charge Allowed	75.0%
Average Allowed Charge	
Subject to Ded/Coins	\$3,652
Claim Payment Lag	60 days for medical claims
Premium Rate Increase	None assumed

Indemnity Plan gross claim rates were reduced 11.0% as a result of lower Provider Reimbursement rates under the PPO network for fiscal year 2009. This represents the 8.0% rate reduction plus the impact of leveraging from member co-pays.

Claims for current Indemnity members were increased in fiscal year 2009 to reflect the enhanced benefits under the PPO. Costs were calculated for lower deductible and coinsurance maximum and for the different application of co-payments for office visits. No differences were calculated for mental health and substance abuse treatment or therapy treatments due to the similar benefit requirement.

<End quote>

**Aon Consulting:** The information below reflects the verbatim comments and assumptions of the Plan's consulting actuary with respect to the projection of funding need and estimate of cost reduction:

<Begin quote>

### **PRICING APPROACH AND COMMENTS**

The following information was compiled and utilized in determining the projected costs or savings of the benefit component addressed in this actuarial note:

- The March 2007 actuarial projections were utilized for the baseline numbers in the calculations. The projections have incorporated years of financial data, premium collections, administrative expense, enrollment reports, contributions receipts, claims distributions, seasonality curves, etc. The historical data goes back to 1995.
- Effective 10/1/2006, the plan implemented the BlueChoice PPO program. The current program has three options. Aon used the most recently available financial data, in conjunction with various reports from the claims processing contractor, to project program specific costs. The baseline projections are currently divided between the PPO and Indemnity plans and combined in total.
- In addition to current financial projections, Aon made a number of assumptions to convert the current indemnity members to PPO members. We assumed that the PPO enrollment would be similar to their indemnity enrollment, meaning no movement or additional members would be added to the program. Consistent with prior actuarial estimates, the PPO was assumed to produce an 8% overall saving. There were no assumed utilization changes. The overall projected PPO per member cost took the average indemnity cost reduced by 8% and then added to it the current PPO member cost to generate a new aggregate PPO cost.
- A 2-month claims run-out was assumed for the indemnity plan members.
- Starting December 2008, a comprehensive health management program is anticipated to reduce program costs by 0.2%, increasing at 0.25% per month. These savings are assumed to produce a 100% ROI for the program expenditures.
- Net claims and administrative expense savings are primarily a result of reductions to provider contractual provisions and benefit design differences with the indemnity plan. Premium rates are lower than the indemnity plan. Lower premium rates result in a reduction to State premium rates of \$22.1 million and a reduction to Employee/Retirees contribution rates of \$9.7 million. The net savings to the state would be the claims and expenses less the employee contributions or \$75.6 million. The net impact to the Plan would include an offset from reduced State funding, reducing the savings to \$53.5 million.

<End quote>

## **General Plan Assumptions**

The Plan currently operates on a self-insured basis funded through premium contributions, investment earnings and other receipts. As of October 1, 2006, the Plan operates an Indemnity plan and an optional Preferred Provider Option (PPO) program. Claim cost trends are expected to increase at a rate of 9% annually according to the Plan's consulting actuary. Investment earnings are based upon a 4.5% return on available cash balances.

**Combined Financial Components of the Plan:** For the fiscal year beginning July 1, 2006, the Plan started its operations with a beginning cash balance of \$246 million. Receipts for the year are estimated to be \$1.946 billion from premium collections, \$34 million from Medicare Part D subsidies and \$11 million from investment earnings for a total of \$1.991 billion in receipts for the year. Disbursements from the Plan are expected to be \$1.977 billion in claim payments and \$105 million in administration and claims processing expenses for a total of \$2.082 billion. For the fiscal year beginning July 1, 2006, the self-insured indemnity program is expected to have a net operating loss of approximately \$91 million for the year. The Plan is expected to have an available beginning cash balance of \$155 million for the fiscal year beginning July 1, 2007. The Plan program maintains a claim stabilization reserve for claim cost fluctuations equal to 7.5% of annual claim payments without reserving additional funds for incurred but unreported claims.

**Indemnity Plan Component:** For the fiscal year beginning July 1, 2006, the Indemnity plan started its operations with a beginning cash balance of \$246 million. Receipts for the year are estimated to be \$1.113 billion from premium collections, \$34 million from Medicare Part D subsidies and \$9.5 million from investment earnings for a total of \$1.156 billion in receipts for the year. Disbursements from the Indemnity plan are expected to be \$1.213 billion in claim payments and \$66 million in administration and claims processing expenses for a total of \$1.279 billion. For the fiscal year beginning July 1, 2006, the self-insured indemnity program is expected to have a net operating loss of approximately \$123 million for the year. The Indemnity plan is expected to have an available beginning cash balance of \$123 million for the fiscal year beginning July 1, 2007.

**PPO Program Component:** For the fiscal year beginning July 1, 2006, the PPO program started its operations with a beginning cash balance of \$0 million. Receipts for the year are estimated to be \$833 million from premium collections, \$0 million from Medicare Part D subsidies and \$1.5 million from investment earnings for a total of \$835 million in receipts for the year. Disbursements from the Indemnity plan are expected to be \$763 million in claim payments and \$39 million in administration and claims processing expenses for a total of \$803 million. For the fiscal year beginning July 1, 2006, the self-insured indemnity program is expected to have net operating income of approximately \$32 million for the year. The Plan is expected to have an available beginning cash balance of \$32 million for the fiscal year beginning July 1, 2007. The Plan program maintains a claim stabilization reserve for claim cost fluctuations equal to 7.5% of annual claim payments without reserving additional funds for incurred but unreported claims.

The Plan is consequently assumed to not be able to carry out its operations for the 2007-2009 biennium without increases in its current premium rates or a reduction in existing benefits or payments to health care providers or both. This assumption is further predicated upon the fact that the program's cost containment strategies (hospital DRG reimbursements, discounts on hospital

outpatient services, pre-admission hospital testing, pre-admission hospital inpatient certification with length-of-stay approval, hospital bill audits, case and disease management for selected medical conditions, mental health case management, coordination of benefits with other payers, Medicare benefit “carve-outs”, cost reduction contracts with participating physicians and other providers, a prescription drug benefit manager with manufacturer rebates from formularies, and fraud detection) are maintained and improved where possible.

**Enrollment Data**

<u>Percent Enrollment by Age</u>	Indemnity <u>Plan</u>	PPO <u>Options</u>	<u>Total</u>
29 & Under	16.6%	33.6%	26.6%
30 to 44	14.2%	24.7%	20.4%
45 to 54	16.0%	21.3%	19.1%
55 to 64	21.9%	16.4%	18.7%
65 & Over	31.3%	4.1%	15.3%

<u>Percent Enrollment by Sex</u>	Indemnity <u>Plan</u>	PPO <u>Options</u>	<u>Total</u>	Percent of <u>Total</u>
Female	62.4%	162,497	223,760	386,257
Male	37.6%	92,714	139,717	232,431
Total	100.0%	255,211	363,477	618,688

**Plan Enrollment as of December 31, 2006**

<u>No. of Participants</u>	<u>Indemnity Plan</u>	<u>PPO Options</u>	<u>Total</u>	<u>Percent of Total</u>
<u>Actives</u>				
Employees	100,405	211,349	311,754	50.4%
Dependents	<u>32,776</u>	<u>112,785</u>	<u>145,561</u>	<u>23.5%</u>
Sub-total	133,181	324,134	457,315	73.9%
<u>Retired</u>				
Employees	108,263	29,764	138,027	22.3%
Dependents	<u>11,876</u>	<u>7,700</u>	<u>19,576</u>	<u>3.2%</u>
Sub-total	120,139	37,464	157,603	25.5%
<u>Former Employees with Continuation Coverage</u>				
Employees	1,391	297	1,688	0.3%
Dependents	<u>478</u>	<u>154</u>	<u>632</u>	<u>0.1%</u>
Sub-total	1,869	451	2,320	0.4%
<u>Firefighters, Rescue Squad &amp; National Guard</u>				
Employees	5	2	7	0.0%
Dependents	<u>-</u>	<u>2</u>	<u>2</u>	<u>0.0%</u>
Sub-total	5	4	9	0.0%
<u>Local Governments</u>				
Employees	16	1,045	1,061	0.1%
Dependents	<u>1</u>	<u>379</u>	<u>380</u>	<u>0.1%</u>
Sub-total	17	1,424	1,441	0.2%
<u>Total</u>	<u>255,211</u>	<u>363,477</u>	<u>618,688</u>	
Percent of Total	41.3%	58.7%	100.0%	100.0%

**SOURCES OF DATA:**

-Actuarial Note, Hartman & Associates, House Bill 1985, June 19, 2007, original of which is on file in the General Assembly's Fiscal Research Division.

-Actuarial Note, Aon Consulting, House Bill 1985 (1<sup>st</sup> Edition), June 6, 2007, original of which is on file with the Comprehensive Major Medical Plan for Teachers and State Employees and the General Assembly's Fiscal Research Division.

**TECHNICAL CONSIDERATIONS:** None

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