University Distance Courses Cost More Overall to Develop but the Same to Deliver as On-Campus Courses

A presentation to the Joint Legislative Program Evaluation Oversight Committee

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Evaluation Team

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Overview

- Distance education courses cost more overall to develop than on-campus courses but the same to deliver
- Technology has changed instructional delivery in on-campus and distance courses
- Distance delivery methods increase access to higher education
- UNC General Administration can foster collaboration across all campuses

Evaluation Methodology

- Administrative query completed by the 15 UNC campuses that provide distance education
- Site visits to 9 campuses
- Data on 2007-08 courses for the UNC system
- Cost data collected from campuses for a sample of courses

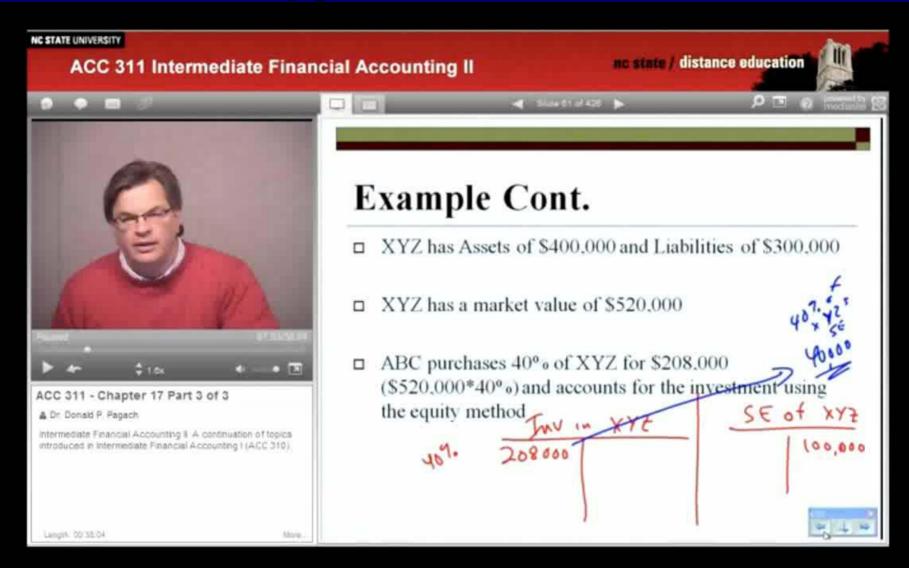
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What is Distance Education?

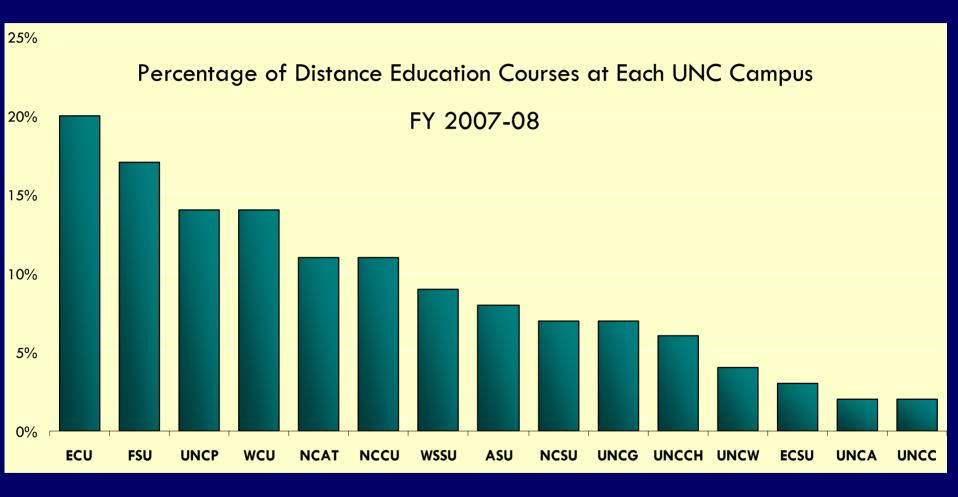
- Evolved with the advancement of technology
- Increases access to higher education
- Provides flexibility for students
- Technology has enhanced all forms of instruction

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Technology Utilized In Instruction



Distance Education in UNC System



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Methods of Delivery for Distance Education Courses

Face-to-face delivery off-campus

Asynchronous web-based

Synchronous web-based

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ASU Off-Campus Courses

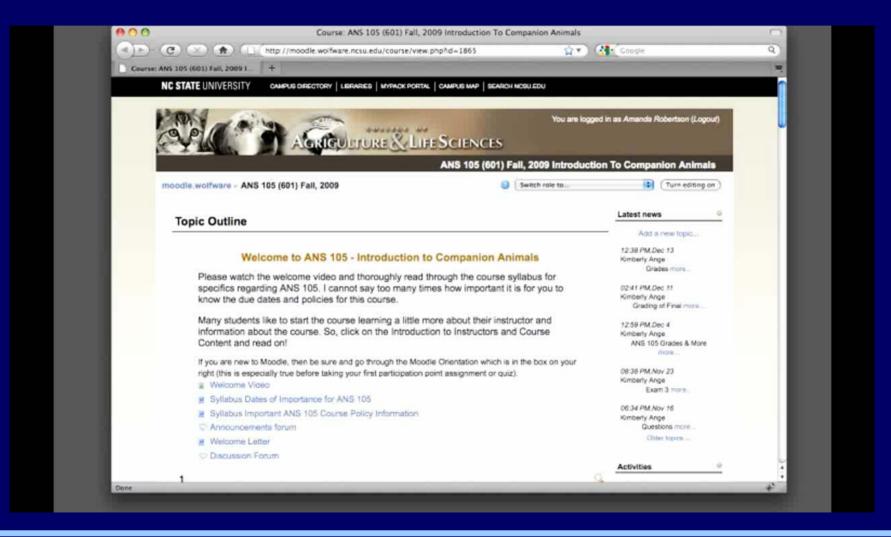




UNCP Video Conferencing Classroom



Course Management Software Facilitates Material Delivery



Virtual World for Course Delivery

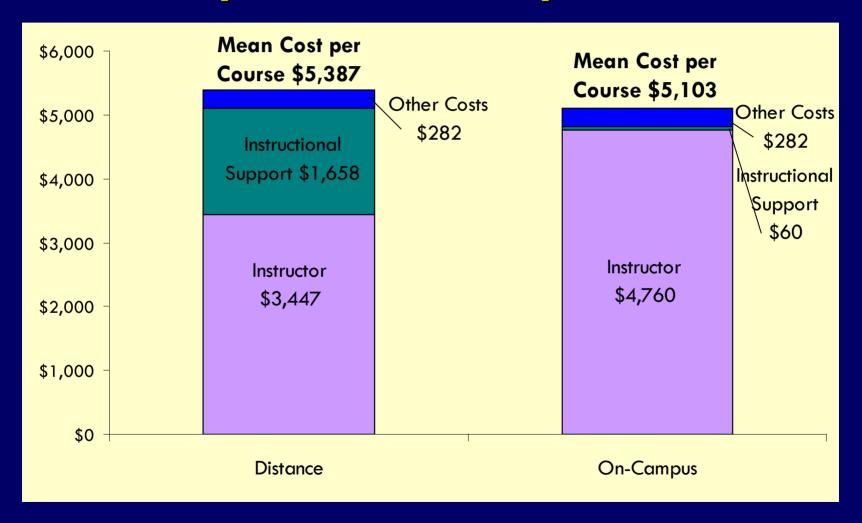


Development of Distance and On-campus Courses Differ

- On-campus course development incurred more faculty cost
- Distance course development incurred more instructional support
- Most distance courses do not include the original cost for content development

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Distance courses cost more overall to develop than on-campus courses

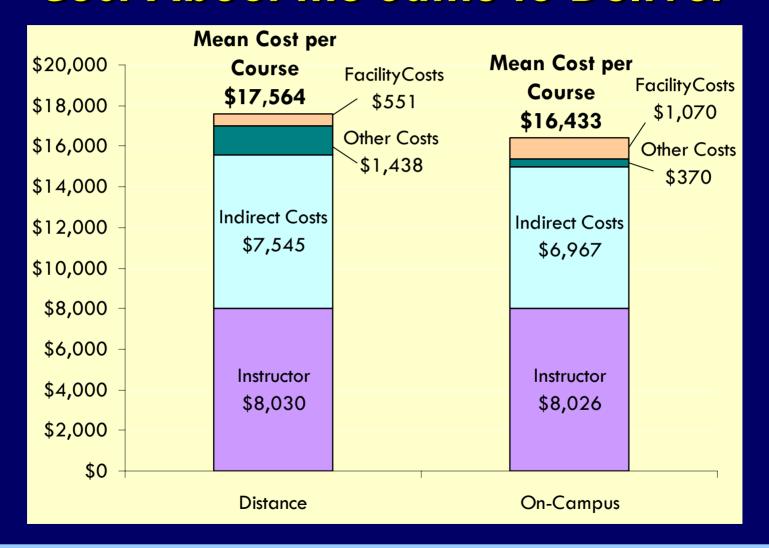


Delivery Costs the Same for On-Campus and Distance Courses

- Instruction costs make up about half for on-campus and distance courses
- Facility costs are higher for oncampus courses
- Distance courses had higher costs for instructional support

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Distance and On-Campus Courses Cost About the Same to Deliver



Class Size

- Average class size is smaller for distance than on-campus courses
- Several factors limit class size
 - -Necessary for student engagement
 - -Student expectations for 24/7 feedback
 - More time consuming for faculty to maintain quality instruction

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How Can Distance Education Be Improved?

- 1. Create development and technology standards
- 2. Encourage campuses provide efficient and effective instructional support for faculty
- 3. Foster collaboration through a distance education consortium

How Can Distance Education Be Improved?

- 4. Encourage information sharing among campuses
- 5. Build staff and technology resources on campuses
- Continue system-wide initiatives for technology and services to reduce cost and create greater economies of scale

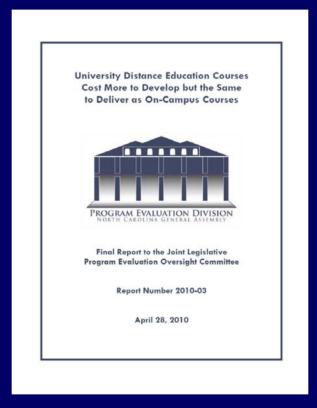
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Summary

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- Technology has changed instructional delivery in on-campus and distance courses
- Distance delivery methods increase access to higher education
- UNC General Administration can foster collaboration across all campuses

Report available online at

www.ncleg.net/PED/Reports/reports.html



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