



PROGRAM EVALUATION DIVISION

NORTH CAROLINA GENERAL ASSEMBLY

April 19, 2011

Special Report No. 2011-01-01

Report Addendum: Outcome Data Collection among Programs for Children, Youth, and Families

Introduction

Following the presentation of the Program Evaluation Division's Report 2011-01, *Programs for Children, Youth, and Families Need a Guiding Framework for Accountability and Funding* on April 5, 2011, members of the Joint Legislative Program Evaluation Oversight Committee requested additional detail on program outcome data collection. The requested information appears in this addendum in two exhibits and is based on program survey responses. Exhibit A lists program output and outcome data collection by programs listed within domains described in the original report; Exhibit B indicates the percentage of programs within each oversight agency with documented outcome data measurement.

As shown in Exhibit A, most programs within domains collect outputs but they vary as to whether they collect outcome data. Collection of outcome data is reported here at three levels.

- *Did Not Collect.* Program reported they did not collect outcomes.
- *Documented Measures.* The Program Evaluation Division was able to confirm outcome data collection based on documentation provided by the program.
- *Measures Not Documented.* Program reported they collected outcomes but did not provide documentation that demonstrated outcome measurement.

Programs for which measures could not be documented fell into two categories: those who responded to the request for documentation by admitting they did not actually collect outcomes or submitted documentation that did not demonstrate outcomes; and those who failed to respond to repeated requests for documentation.

As shown in Exhibit B, among state agencies, the Department of Juvenile Justice and Delinquency Prevention and the Department of Public Instruction had the highest proportion (75%) of programs with documented measures.

Survey results documented in this and previous Program Evaluation Division reports suggest some agencies and programs lack the training and technical resources necessary to collect outcome data. Further, programs may not be required to collect this information at present. As a result, the information provided in this addendum should help to indicate where to focus on improving outcome data collection capacity among programs for children, youth, and families. Once data exist, then programmatic decisions may be made based on outcomes as well as other indicators.

Exhibit A: Program Outcome Data by Domain

Child and Maternal Health			
Program	Agency	Collected Outputs	Outcome Data Collection
Annual Youth Health Summit	UNC Wilmington	✓	Measures Not Documented
Child Care Sanitation Program	Environment and Natural Resources	✓	Measures Not Documented
Child Care Services Association Early Nutrition Matters	UNC Chapel Hill	✓	Measures Not Documented*
Child Nutrition Programs	Health and Human Services	✓	Measures Not Documented
Childhood Lead Poisoning Prevention Program	Environment and Natural Resources	✓	Documented Measures
Children's Health Services	Health and Human Services	✓	Documented Measures
Fit Community	UNC Chapel Hill	✓	Measures Not Documented
Healthy Start	UNC Pembroke	✓	Documented Measures
Hillcrest Community Campus—Friends, Food, and Fun Nutritional Health Program	UNC Wilmington	✓	Documented Measures
Immunization	Health and Human Services	✓	Documented Measures
Improving Health and Educational Outcomes of Young People (NC Healthy Schools)	Public Instruction	✓	Measures Not Documented
NC HealthChoice	Health and Human Services	✓	Documented Measures
Oral Health	Health and Human Services	✓	Documented Measures
Perinatal Quality Collaborative of North Carolina	UNC Chapel Hill		Measures Not Documented*
School Sanitation Program	Environment and Natural Resources	✓	Measures Not Documented
Special Supplemental Nutrition Program for Women, Infants, & Children (WIC)	Health and Human Services	✓	Documented Measures
Women's Health	Health and Human Services	✓	Documented Measures
Child Care/Prekindergarten			
Program	Agency	Collected Outputs	Outcome Data Collection
Child and Family Education—Governor Morehead Preschool	Health and Human Services	✓	Measures Not Documented
Child Care Quality and Availability Program	Health and Human Services	✓	Documented Measures
Child Development Lab	North Carolina A&T State University		Measures Not Documented
Community College Child Care Grant Program	Community College System	✓	Measures Not Documented
Even Start Prekindergarten	Public Instruction	✓	Documented Measures
Family Preservation and Support Program—After School	Health and Human Services	✓	Documented Measures
IDEA Prekindergarten	Public Instruction	✓	Documented Measures
Lucy Brock Child Development Center	Appalachian State University	✓	Measures Not Documented*

* Program did not respond to request for documentation.

Child Care/Prekindergarten (continued)			
Program	Agency	Collected Outputs	Outcome Data Collection
Maternal and Child Health Interdisciplinary Leadership Consortium	UNC Chapel Hill	✓	Measures Not Documented
More At Four	Public Instruction	✓	Documented Measures
Promoting Health and Safe Environments for Young Children	UNC Chapel Hill	✓	Measures Not Documented*
Regulation of Child Care—Child Care Workforce	Health and Human Services	✓	Documented Measures
Resource Support Program	Health and Human Services	✓	Measures Not Documented
Smart Start	Health and Human Services	✓	Documented Measures
Subsidized Child Care Program	Health and Human Services	✓	Documented Measures
Child Safety and Welfare			
Program	Agency	Collected Outputs	Outcome Data Collection
Adoption	Health and Human Services	✓	Documented Measures
Advocacy Services	Administration	✓	Did Not Collect
Bicycle and Pedestrian Safety Education	Transportation		Did Not Collect
Buckle Up Kids	Insurance	✓	Measures Not Documented
Center for Environmental Health and Susceptibility—Community Outreach and Education Core	UNC Chapel Hill	✓	Measures Not Documented
Child Protective Services	Health and Human Services	✓	Documented Measures
Department of Motor Vehicles—School Bus/Traffic Safety Education	Transportation	✓	Measures Not Documented*
Family Preservation and Support Program—Family Support Services	Health and Human Services	✓	Documented Measures
Family Violence Prevention—Temporary Aid to Needy Families, Domestic Violence	Health and Human Services	✓	Did Not Collect
Federal Highway Administration—Safe Routes to School	Transportation	✓	Measures Not Documented*
Foster Care Services	Health and Human Services	✓	Did Not Collect
NC Guardian ad Litem	Administrative Office of the Courts	✓	Measures Not Documented*
Safe Kids NC	Insurance	✓	Did Not Collect
Students Against Drunk Driving (SADD)	Administration	✓	Measures Not Documented*

* Program did not respond to request for documentation.

Mental Health, Substance Abuse, and Early Intervention

Program	Agency	Collected Outputs	Outcome Data Collection
Community Based Program for Intellectual and Developmental Disabilities—Children/Adolescents	Health and Human Services	✓	Measures Not Documented
Community Based Program for Mental Health—Children/Adolescents	Health and Human Services	✓	Documented Measures
Community Based Program for Substance Abuse— Children/Adolescents	Health and Human Services	✓	Documented Measures
Community Based Programs for Non-Disability Specific— Children/Adolescents	Health and Human Services	✓	Measures Not Documented
Early Intervention	Health and Human Services	✓	Measures Not Documented
Early Intervention Program for Children Who Are Deaf or Hard of Hearing	Health and Human Services	✓	Measures Not Documented
J. Iverson Riddle Center—Family, Infant, and Preschool Program	Health and Human Services	✓	Measures Not Documented
Murdoch Developmental Center	Health and Human Services	✓	Measures Not Documented
TelAbility	UNC Chapel Hill	✓	Measures Not Documented*
UNC Horizons	UNC Chapel Hill	✓	Documented Measures

Education and Life Skills

Program	Agency	Collected Outputs	Outcome Data Collection
5th Dimension	Appalachian State University	✓	Did Not Collect
Aviation Safety and Education—Aviation Career Education Camps	Transportation		Measures Not Documented
Big Sweep	Environment and Natural Resources	✓	Did Not Collect
Camp BONES	UNC Wilmington	✓	Measures Not Documented
Communiversy Youth Programs	UNC Chapel Hill	✓	Measures Not Documented*
Construction Career Days	Transportation	✓	Did Not Collect
Eastern 4-H Center	NC State University		Measures Not Documented*
Environmental Resource Program	UNC Chapel Hill	✓	Documented Measures
Foster Grandparents	Appalachian State University	✓	Measures Not Documented*
National Guard—Starbase Program	Crime Control and Public Safety	✓	Measures Not Documented*
National Guard—Tarheel Challenge	Crime Control and Public Safety	✓	Documented Measures
NC Zoo—Great Backyard Bird Count	Environment and Natural Resources	✓	Did Not Collect
NC Zoo—kidZone	Environment and Natural Resources		Did Not Collect
NC Zoo—Special Events	Environment and Natural Resources		Did Not Collect
NC Zoo—Special Group Programs	Environment and Natural Resources	✓	Did Not Collect
NC Zoo—Zoo Camps	Environment and Natural Resources	✓	Did Not Collect
NC Zoo—Zoo Snoozes	Environment and Natural Resources	✓	Did Not Collect

* Program did not respond to request for documentation.

Education and Life Skills (continued)			
Program	Agency	Collected Outputs	Outcome Data Collection
Public Library Summer Reading	Cultural Resources	✓	Measures Not Documented
Teens Out Loud	UNC Wilmington	✓	Measures Not Documented
Youth Employment	Labor	✓	Did Not Collect
Youth Start	UNC Pembroke	✓	Documented Measures
Family Support			
Program	Agency	Collected Outputs	Outcome Data Collection
BEGINNINGS for Parents of Children Who Are Deaf or Hard of Hearing	Health and Human Services	✓	Measures Not Documented
Child Support	Health and Human Services		Documented Measures
Treatment and Education of Autistic and Communication-Related Handicapped Children (TEACCH)	UNC Chapel Hill	✓	Measures Not Documented
Work First Family Assistance	Health and Human Services	✓	Measures Not Documented
Juvenile Justice			
Program	Agency	Collected Outputs	Outcome Data Collection
Court Services	Juvenile Justice and Delinquency Prevention	✓	Measures Not Documented
Detention Centers	Juvenile Justice and Delinquency Prevention	✓	Documented Measures
Eckerd Wilderness Camps	Juvenile Justice and Delinquency Prevention	✓	Documented Measures
Gang Assessment and Programming Grants	Juvenile Justice and Delinquency Prevention	✓	Measures Not Documented
Governor's Gang Pilot Project	Juvenile Justice and Delinquency Prevention	✓	Documented Measures
Juvenile Assessment Center	Juvenile Justice and Delinquency Prevention	✓	Documented Measures
Juvenile Crime Prevention Council Demonstration Projects	Juvenile Justice and Delinquency Prevention	✓	Documented Measures
Juvenile Crime Prevention Council Programming	Juvenile Justice and Delinquency Prevention	✓	Measures Not Documented
Multi-Purpose Juvenile Group Homes	Juvenile Justice and Delinquency Prevention	✓	Documented Measures
Project Challenge	Juvenile Justice and Delinquency Prevention	✓	Documented Measures
Woodson Wilderness Challenge	Juvenile Justice and Delinquency Prevention	✓	Documented Measures
Youth Development Centers	Juvenile Justice and Delinquency Prevention	✓	Documented Measures

Source: Program Evaluation Division based on survey responses.

Exhibit B: Program Outcome Data by Agency

Agency/University	Total Number of Programs	Percentage of Programs with Documented Outcome Measures
State Agencies		
Administrative Office of the Courts	1	0%
Department of Administration	2	0%
Department of Crime Control and Public Safety	2	50%
Department of Cultural Resources	1	0%
Department of Environment and Natural Resources	10	10%
Department of Health and Human Services	30	57%
Department of Insurance	2	0%
Department of Juvenile Justice and Delinquency Prevention	12	75%
Department of Labor	1	0%
Department of Public Instruction	4	75%
Department of Transportation	5	0%
Universities		
Appalachian State University	3	0%
NC A&T State University	1	0%
NC Community College System	1	0%
NC State University	1	0%
UNC – Chapel Hill	11	18%
UNC – Pembroke	2	100%
UNC – Wilmington	4	25%

Source: Program Evaluation Division based on survey responses.