



North Carolina Department of Public Safety

North Carolina Army National Guard

Roy Cooper, Governor
Eddie Buffaloe Jr, Secretary

Marvin T. Hunt, The Adjutant General

MEMORANDUM

To: Chairs of the House Committee on Justice and Public Safety Appropriations
Chairs of the Senate Committee on Justice and Public Safety Appropriations
Chairs of the House Cmte. on Homeland Security, Military, & Veterans Affairs

From: Eddie M. Buffaloe Jr., Secretary, Department of Public Safety *EMB*
~~Marvin T. Hunt, The Adjutant General, North Carolina Army National Guard~~ *MTH 15 Oct 2023*

Subject: National Guard Family Assistance Centers Report

Date: October 10, 2023

Pursuant to § 127A-64 (b) the Department of Public Safety shall report annually no later than September 1 to the Chairs of the House of Representatives and Senate Appropriations Committees on Justice and Public Safety and to the House of Representatives Committee on Homeland Security, Military, and Veterans Affairs on the activities of the National Guard Family Assistance Centers during the previous fiscal year. This report shall include information on services provided as well as on the number and type of members of the active or reserve components of the Armed Forces of the United States, veterans, and family members served:

The North Carolina Army National Guard Family Programs provides the eight essential services for Service Members and their families and this includes: ID cards and DEERS updates; Tricare information; Financial support; Legal support; Crisis intervention; Emergency Family Assistance Center Operations; Exceptional Family Member Program; Community Information and Outreach Services.

The Soldier and Family Readiness Specialist work with a total of roughly 9,000 active Service Members and all retired veterans from Active Duty and Reserve Components that are local to their area. They also work with all family members for each of the actively serving and retired military personnel.

The Soldier and Family Readiness Specialist also work with Mobilizing units and ensure their family members are taken care of with the support they need while their Soldiers are deployed. They attend and brief at Yellow Ribbon events, Soldier Readiness Events, and Family Day events.

The Point of Contact (POC) for this report is SGM Robert T. Shook who can be reached at robert.t.shook.mil@army.mil or 984-664-6324.

State	SRFS Region	# of Events per year	# of Briefings per year	# of Cases per year	# of Contacts per year
NC	Morrisville	3	2	18	296
NC	Raleigh x2	64	14	77	952
NC	Greensboro	2	0	21	248
NC	Wilmington	2	1	9	10
NC	Goldsboro	12	1	26	196
NC	Charlotte x3	66	9	65	1795
NC	East Flat Rock	21	2	81	507
NC	Southern Pines	21	8	24	884
NC	Greenville	20	2	28	384
NC	Winston Salem	23	8	23	689
NC	Lenoir (State Owned)	30	11	17	1571
NC	Greensboro (State owned)	5	0	10	268
NC	Greenville (State Owned)	12	3	7	335
TOTAL		281	61	567	7771