



# North Carolina Department of Public Safety

## North Carolina Army National Guard

Roy Cooper, Governor  
Erik A. Hooks, Secretary

Gregory Lusk, The Adjutant General

### MEMORANDUM

**To:** Chairs of the House Committee on Justice and Public Safety Appropriations  
Chairs of the Senate Committee on Justice and Public Safety Appropriations  
Chairs of the House Cmte. on Homeland Security, Military, & Veterans Affairs

**From:** Erik A. Hooks, Secretary, Department of Public Safety *EAH*  
~~Gregory Lusk, The Adjutant General, North Carolina Army National Guard~~ *MLH 20190828*

**Subject:** National Guard Family Assistance Centers Report

**Date:** September 1, 2019

*Pursuant to § 127A-64 (b) the Department of Public Safety shall report annually no later than September 1 to the Chairs of the House of Representatives and Senate Appropriations Committees on Justice and Public Safety and to the House of Representatives Committee on Homeland Security, Military, and Veterans Affairs on the activities of the National Guard Family Assistance Centers during the previous fiscal year. This report shall include information on services provided as well as on the number and type of members of the active or reserve components of the Armed Forces of the United States, veterans, and family members served:*

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The North Carolina Army National Guard Family Programs provides the eight essential services for Service Members and their families and this includes: ID cards and DEERS updates; Tricare information; Financial support; Legal support; Crisis intervention; Emergency Family Assistance Center Operations; Exceptional Family Member Program; Community Information and Outreach Services.

The Family Assistance Specialists work with a total of roughly 9,000 active Service Members and all retired veterans from Active Duty and Reserve Components that are local to their area. They also work with all family members for each of the actively serving and retired military personnel.

The Family Assistance Specialists also work with Mobilizing units and ensure their family members are taken care of with the support they need while their Soldiers are deployed. They attend and brief at Yellow Ribbon events, Soldier Readiness Events, and Family Day events.

The Point of Contact (POC) for this report is MAJ Michelle L. Pruitt who can be reached at [michelle.l.pruitt13.mil@mail.mil](mailto:michelle.l.pruitt13.mil@mail.mil) or 984-664-6324.

State	FAC Region	# of Events per year	# of Briefings per year	# of Cases per year	# of Contacts per year
NC	Smithfield	2	9	87	248
NC	Morrisville	3	5	74	256
NC	Raleigh	6	9	146	348
NC	Raleigh	0	7	138	298
NC	Wilmington	2	6	124	348
NC	Charlotte	5	9	148	368
NC	Charlotte	0	5	134	324
NC	East Flat Rock	5	7	94	245
NC	Winston-Salem	3	8	129	348
NC	Southern Pines	2	6	86	215
NC	Marion	0	2	25	96
NC	Lenoir (State Owned)	5	8	149	157
NC	Greensboro (State owned)	4	7	117	198
NC	Greenville (State Owned)	2	9	96	119
<b>TOTAL</b>		<b>39</b>	<b>97</b>	<b>1547</b>	<b>3568</b>