

Status of Human Coalition's Continuum of Care Pilot Program

SL 2017-57, Section 11E.13.(d)



**Report to the
Joint Legislative Oversight Committee on Health and
Human Services**

**By
North Carolina Department of Health and Human
Services**

April 1, 2018

Reporting Requirements

Session Law 2017-57 Section 11E.13.(d) requires the Human Coalition to report to the Department of Health and Human Services on the start-up and operations of the pilot program authorized by subsection (b) of this section to develop and implement a two-year pilot program. By April 1, 2018, the Department shall report to the Joint Legislative Oversight Committee on Health and Human Services and the Fiscal Research Division on the status of the pilot program.

Background

In Session Law 2017-57 Section 11E.13.(a), the North Carolina General Assembly appropriated \$1,300,000 in nonrecurring funds for each fiscal year of the 2017-2019 biennium to the Department of Health and Human Services, Division of Public Health for Pregnancy Care Initiatives at Carolina Pregnancy Care Fellowship. Session Law 2017-57 Section 11E.13.(a)(4) requires Carolina Pregnancy Care Fellowship to transfer \$300,000 for each fiscal year of the 2017-2019 biennium to the Human Coalition to develop and implement a two-year pilot program as also defined in subsection (b).

Pilot Progress

During the first three months of the pilot, Human Coalition reported to DHHS that pilot program activities included developing a business plan, hiring and training a full-time Continuum of Care Coordinator, identifying and building relationships with local organizations that can provide social and material resources for Human Coalition clients, developing a relationship with Carolina Pregnancy Care Fellowship, and building reports that will be used to demonstrate the proficiency and effectiveness of the Continuum of Care pilot program. Human Coalition began offering the Continuum of Care pilot program to clients on a limited basis, based on the priority of clients' needs, as they prepared to fully implement the program.

Human Coalition has reported to DHHS that pilot program activities during the second three months of the pilot included hiring and training staff, vetting and building relationships with agencies and services that provide assistance in line with their 12 areas of support, creating reports that will be used to demonstrate the proficiency and effectiveness of the Continuum of Care pilot program, connecting 45 clients to mentors, and focusing services in the geographic area near the clinic in Raleigh and Wake County. During the second quarter of the pilot, Human Coalition reported that the Holiday Connections program was successful in introducing the Continuum of Care program to clients and building relationships between mentors and clients. To date, Human Coalition reported that 139 qualified leads called their contact center, 100 of the leads set an appointment, and 54 kept appointments. Human Coalition has reported no significant changes to the goal or scope of the pilot program to date.