

NC Department of Health and Human Services Annual Report on Mobile Electronic Communications Devices
As Required by S.L. 2015-286, Section 3.1 (for SFY 2019-2020)
October 1, 2019

Session Law 2015-286, Section 3.1, Reduce State Agency Mobile Device Reporting Frequency, requires each agency to report annually on the following items:

(1) Any changes to agency policies on the use of mobile devices: The Department of Health and Human Services (DHHS) has not changed agency policies on mobile devices since the last report.

(2) The number and types of new devices issued since the last report: DHHS has added 319 Air Cards, 8 Pagers, 179 Smart Phones, 210 Tablets and 4 Other Devices since the last report. DHHS has removed from service 15 Feature Phones. These changes represent a net increase in spending of approximately **\$624,428.89 per year.**

(3) The total number of mobile devices issued by agency: DHHS has issued 5,437 mobile electronic communications devices.

(4) The total cost of mobile devices issued by the agency: Based on July 2019 usage data for cellular phones and air cards obtained via the Department of Information Technology (DIT) contract and billed by DIT and other devices' cost reported by DHHS' divisions, offices, and facilities, DHHS' total annual cost for mobile electronic communications devices is approximately \$2,670,840.96.

(5) The table below summarizes the number and cost of each mobile device type issued by DHHS.

Type of Mobile Electronic Communications Device	Number of Mobile Electronic Communications Devices	Total Monthly Fixed Costs for Mobile Electronic Communications Devices	Total Monthly Variable Costs for Usage and Fees for Devices (See Note 2)	Total Monthly Fixed and Variable Costs	Total Annual Fixed Cost for Mobile Electronic Communications Devices (See Note 3)	Total Annual Variable Costs for Usage and Fees for Devices	Total Annual Fixed and Variable Costs
Air Card (see Note 1)	1,626	\$ 61,131.57	\$ 1,707.73	\$ 62,839.30	\$ 733,578.84	\$ 20,492.76	\$ 754,071.60
Pager	820	\$ 6,003.97	\$ -	\$ 6,003.97	\$ 72,047.64	\$ -	\$ 72,047.64
Cellular Phone	853	\$ 18,462.30	2045.45	\$ 20,507.75	\$ 221,547.60	\$ 24,545.40	\$ 246,093.00
Smart Phone	1,822	\$ 115,853.59	\$ 4,234.77	\$ 120,088.36	\$ 1,390,243.08	\$ 50,817.24	\$ 1,441,060.32
Tablet with mobile data	311	\$ 11,813.89	\$ 1,235.95	\$ 13,049.84	\$ 141,766.68	\$ 14,831.40	\$ 156,598.08
Other (see Note 4)	5	\$ 80.00	\$ 0.86	\$ 80.86	\$ 960.00	\$ 10.32	\$ 970.32
Total	5,437	\$ 213,345.32	\$ 9,224.76	\$ 222,570.08	\$ 2,560,143.84	\$ 110,697.12	\$ 2,670,840.96

Notes:

(1) Current data sources no longer distinguish between traditional Air Cards, Hot Spot devices or some Tablets utilizing mobile data.

(2) Monthly Usage and Fees vary from month to month for each device. The monthly and annualized costs included in this report are based on July 2019 billing data and other devices' costs reported by DHHS' divisions, offices, and facilities.

(3) Annual Totals are based on multiplying the pertinent Monthly Totals by twelve months.

(4) DHHS identified devices that are deployed for possibly telemetry/monitoring purposes and may not fall into one of the established categories of devices.