

STATE OF NORTH CAROLINA
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

October 1, 2020

SENT VIA ELECTRONIC MAIL

Mr. Mark Trogdon, Director
Fiscal Research Division
Suite 619, Legislative Office Building
Raleigh, NC 27603-5925

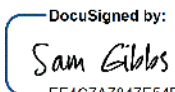
Dear Director Trogdon:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices.

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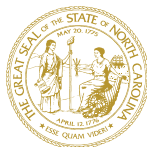
Should you have any questions regarding this report, please contact Sam Gibbs, Deputy Secretary for Technology and Operations at 919-855-3000.

Sincerely,

DocuSigned by:
 on behalf of
EF4C7A7847E54F7...
Mandy Cohen, MD, MPH
Secretary

cc:	Matt Gross	Hattie Gawande	Dave Richard	Jared Simmons	Kody Kinsley
	Joyce Jones	Rob Kindsvatter	Lisa Wilks	Theresa Matula	Susan G. Perry
	Erin Matteson	Marjorie Donaldson	Zack Wortman	Mark Collins	Ben Money
	Jane Chiulli	Katherine Restrepo	Jessica Meed	reports@ncleg.net	
	Sam Gibbs	Luke MacDonald			

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SENT VIA ELECTRONIC MAIL

The Honorable Harry Brown, Chair
Senate Appropriations Committee
North Carolina General Assembly
Room 300B, Legislative Office Building
Raleigh, NC 27603

The Honorable Kathy Harrington, Chair
Senate Appropriations Committee
North Carolina General Assembly
Room 300C, Legislative Office Building
Raleigh, NC 27603

The Honorable Brent Jackson, Chair
Senate Appropriations Committee
North Carolina General Assembly
Room 2022, Legislative Building
Raleigh, NC 27601

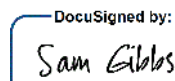
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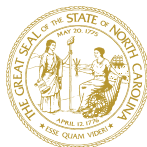
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SENT VIA ELECTRONIC MAIL

The Honorable John Alexander, Chair
Senate Appropriations Committee on
General Government & Information Technology
North Carolina General Assembly
Room 625, Legislative Office Building
Raleigh, NC 27603

The Honorable Rick Horner, Chair
Senate Appropriations Committee on
General Government & Information Technology
North Carolina General Assembly
Room 2106, Legislative Building
Raleigh, NC 27601


Dear Chairmen:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices.

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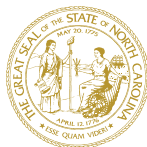
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SENT VIA ELECTRONIC MAIL

The Honorable Jason Saine, Chair
Joint Legislative Oversight Committee on
Information Technology
North Carolina General Assembly
Room 1326, Legislative Building
Raleigh, NC 27601

The Honorable Ralph Hise, Chair
Joint Legislative Oversight Committee on
Information Technology
North Carolina General Assembly
Room 300A, Legislative Office Building
Raleigh, NC 27603


Dear Chairmen:

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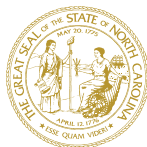
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SENT VIA ELECTRONIC MAIL

The Honorable Dennis Riddell, Chair
House Appropriations Committee on
General Government
North Carolina General Assembly
Room 416A, Legislative Office Building
Raleigh, NC 27603

The Honorable George Cleveland, Chair
House Appropriations Committee on
General Government
North Carolina General Assembly
Room 417A, Legislative Office Building
Raleigh, NC 27603

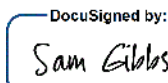
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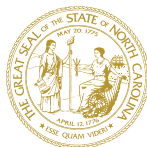
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Mr. Charles Perusse
State Budget Director
Office of State Budget and Management
Room 5200, Administration Building,
Raleigh, NC 27603-8005

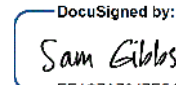
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The Honorable Donny Lambeth, Senior Chair
House Appropriations Committee
North Carolina General Assembly
Room 303, Legislative Office Building
Raleigh, NC 27603

The Honorable Jason Saine, Senior Chair
House Appropriations Committee
North Carolina General Assembly
Room 1326, Legislative Building
Raleigh, NC 27601

The Honorable Dean Arp, Chair
House Appropriations Committee
North Carolina General Assembly
Room 307A, Legislative Office Building
Raleigh, NC 27603

The Honorable Chuck McGrady, Chair
House Appropriations Committee
North Carolina General Assembly
Room 304, Legislative Office Building
Raleigh, NC 27603

The Honorable Josh Dobson, Chair
House Appropriations Committee
North Carolina General Assembly
Room 307B, Legislative Office Building
Raleigh, NC 27603

The Honorable John Faircloth, Chair
House Appropriations Committee
North Carolina General Assembly
Room 613, Legislative Office Building
Raleigh, NC 27603

The Honorable William Brisson, Chair
House Appropriations Committee
North Carolina General Assembly
Room 405, Legislative Office Building
Raleigh, NC 27603

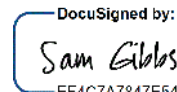
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**NC Department of Health and Human Services Annual Report on Mobile Electronic Communications Devices
As Required by S.L. 2015-286, Section 3.1 (for SFY 2020-21)**

Session Law 2015-286, Section 3.1, Reduce State Agency Mobile Device Reporting Frequency, requires each agency to report annually on the following items:

- (1) Any changes to agency policies on the use of mobile devices:** The Department of Health and Human Services (DHHS) has not changed agency policies on mobile devices since the last report.
- (2) The number and types of new devices issued since the last report:** DHHS has added 475 Air Cards or other mobile internet devices (current data no longer distinguishes between Air Cards, Hot Spots or tablets with mobile data), 3 Pagers, and 563 Smart Phones since the last report. DHHS has removed from service 19 Feature Phones. These changes represent a net increase in spending of approximately **\$378,598.08 per year**.
- (3) The total number of mobile devices issued by agency:** DHHS has issued 6,459 mobile electronic communications devices.
- (4) The total cost of mobile devices issued by the agency:** Based on July 2020 usage data for cellular phones and air cards obtained via the Department of Information Technology (DIT) contract and billed by DIT and other devices' cost reported by DHHS' divisions, offices, and facilities, DHHS' total annual cost for mobile electronic communications devices is approximately \$3,049,439.04.
- (5) The table below summarizes the number and cost of each mobile device type issued by DHHS.**

Type of Mobile Electronic Communications Device	Number of Mobile Electronic Communications Devices	Total Monthly Fixed Costs for Mobile Electronic Communications Devices	Total Monthly Variable Costs for Usage and Fees for Devices (See Note 2)	Total Monthly Fixed and Variable Costs	Total Annual Fixed Cost for Mobile Electronic Communications Devices (See Note 3)	Total Annual Variable Costs for Usage and Fees for Devices	Total Annual Fixed and Variable Costs
Air Card/Mobile Internet (see Note 1)	2,417	\$ 92,149.78	\$ 184.23	\$ 92,334.01	\$ 1,105,797.36	\$ 2,210.76	\$ 1,108,008.12
Pager	823	\$ 6,150.92	\$ -	\$ 6,150.92	\$ 73,811.04	\$ -	\$ 73,811.04
Cellular Phone	834	\$ 18,575.53	1198.37	\$ 19,773.90	\$ 222,906.36	\$ 14,380.44	\$ 237,286.80
Smart Phone	2,385	\$ 135,402.01	\$ 459.08	\$ 135,861.09	\$ 1,624,824.12	\$ 5,508.96	\$ 1,630,333.08
Total	6,459	\$ 252,278.24	\$ 1,841.68	\$ 254,119.92	\$ 3,027,338.88	\$ 22,100.16	\$ 3,049,439.04

Notes:

- (1) Current data sources no longer distinguish between Air Cards, Hot Spot devices or Tablets/Laptops utilizing mobile data.
- (2) Monthly Usage and Fees vary from month to month for each device. The monthly and annualized costs included in this report are based on July 2020 billing data and other devices' costs reported by DHHS' divisions, offices, and facilities.
- (3) Annual Totals are based on multiplying the pertinent Monthly Totals by twelve months.