

**Performance and Evaluation
Quarterly Report
April 1, 2017**

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Session Law 2012-131

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Section 1.(c)G.S. 143B-438.11

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Receiving Entities:

Governor

Chairs of the Senate and House of Representatives Agriculture and Natural and Economic
Resources Appropriations Committees

The Program Evaluation Division

Submitting Entity:

The Department of Commerce

Report On

The Performance and Evaluation System

To The

North Carolina General Assembly

October 1, 2017

As required, this report, prepared by the N.C. Department of Commerce, Division of Workforce Solutions, explains the evolutionary process of the performance evaluation system and provides an update on the current status.

Session Law 2012-131, initiating the reform of workforce development laws in North Carolina, mandated that the N.C. Commission on Workforce Development (now NCWorks Commission) develop and continuously improve performance measures to assess and report on the workforce development programs administered with state- or federal-funding. State-wide performance will be reported to the General Assembly by January 15, 2014 and annually thereafter.

In response to this mandate, the NCWorks Commission established the Performance & Evaluation Task Force. The task force worked collaboratively with an advisory group comprised of program experts representing the four workforce agencies as mandated in law (SL2012-131(Section 1.(a) G.S.143B-438.10.(g)). The working group provided recommendations on the performance and evaluation system to the commission for further action and approval.

After extensive stakeholder work, core measures were developed to provide a common framework to analyze the performance of the State's workforce development system. On January 3, 2014, the NCWorks Commission voted to approve the core measures which have been used to measure the performance of the workforce system for the last two years and provides policy makers, workforce professionals, and the public a consistent look at the results of the workforce development system.

The NCWorks Commission fully supports this charge and assembled the Performance and Accountability Committee to continue the work of the Performance and Evaluation Task Force. The Committee worked with the N.C. Department of Commerce, Labor and Economic Analysis Division to develop the fourth annual performance report submitted in the first quarter of 2017 and included information on employment, wage, and enrollment status of two cohorts of former participants for 16 workforce programs. The report revealed that participants of the 2009-2010 cohort saw a 30 percent increase in their overall wages after five years.

The NCWorks Commission Performance and Accountability Committee is working with the N.C. Department of Commerce, Labor and Economic Analysis Division to develop the fifth annual performance report to be submitted in the first quarter of 2018.