



NORTH CAROLINA
ADMINISTRATIVE OFFICE
of the COURTS

Office of the Director

Judge John W. Smith

Director

PO Box 2448, Raleigh, NC 27602

T 919 890-1391 F 919 890-1915

February 1, 2013

The Honorable Phil Berger
President Pro Tempore, North Carolina Senate
Co-Chair, Joint Legislative Commission on Governmental Operations

The Honorable Thom Tillis
Speaker, North Carolina House of Representatives
Co-Chair, Joint Legislative Commission on Governmental Operations

Dear Senator Berger and Representative Tillis:

G.S. 7A-109(e) requires the Director of the North Carolina Administrative Office of the Courts (NCAOC) to report to the Joint Legislative Commission on Governmental Operations regarding all contracts entered into with third parties to provide remote electronic access to court records by the public, pursuant to G.S. 7A-109(d), during a calendar year. Attached, please find a listing of all NCAOC customers that had contracts for remote public access or batch extracts, as well as government agencies that paid for online access, during calendar year 2012. (Some government agencies pay an initial setup fee, but not for ongoing transactions.)

We respectfully submit this report to you. Please do not hesitate to contact Basil McVey, NCAOC's Chief Information Officer, or me if we can provide you with any additional information regarding NCAOC's contracts for remote electronic access.

Sincerely,

A handwritten signature in black ink, appearing to read "John W. Smith".

John W. Smith

Enclosure (1)

cc: Basil McVey, NCAOC
William Childs, Fiscal Research Division
Kristine Leggett, Fiscal Research Division

This page intentionally left blank



Court Information Technology Fund Contract Clients **(As of December 31, 2012)**

Note: This list is all-inclusive. That is, some clients began accessing the North Carolina Administrative Office of the Courts' (NCAOC) data after January 1, 2012, and some clients stopped accessing NCAOC's data prior to January 1, 2013.

Remote Access (Online) Clients:

A.S.K. Services, Inc.
Accutrace, Inc.
ACRAnet, Inc.
Axiom Information Security Services
Admiral Security Services
Advanced Reporting (Maps Service Agency)
Alliance Credit Counseling, Inc.
Allied Resident/Employee Screening, Inc.
American Bail Bonds
American City Business Journals
American DataBank, LLC
American Title, Inc.
Amistad Bail Bonds, LLC
AngelArc Surveillance & Investigations
Apex Background Check, Inc.
Appalachian Detective Agency
Applicant Insight, Inc.
Arthur M. Blue Law Office
A1A Company
Background Investigations, Inc.
Backgrounds Unlimited
Bail Bond Services, LLC
Barkley Law Offices, PC
Becker Law Office, PC
Before You Hire, Inc.
Bentley Law Offices, PA
Bert Croom Investigations
Blackacre Title Agency, LLC
Blackwater Electric Co.
Blackwell's Investigations & Bonding Co.
Blanco Tackabery & Matamoros, PA
Blankenship Investigations, Inc.
Boose Law Office
Boston National Title
Bowlin Law Offices
Bradshaw's Managing Agency & Bail Bonding
Brady Law Firm
Brock & Scott, PLLC

Remote Access (Online) Clients (continued):

Brockmann Law Firm, PC
Brooke and Brooke Attorneys at Law
Budd Group, Inc.
Burke & Associates
Business Information Group
Butler & Hosch, P.A.
Buxton R. Bailey, P.C.
C.L. Collins Bonding Co., LLC
Capital Associated Industries Services, Inc.
Cardinal State Investigations
Carl R. Wright, Attorney at Law
Carolina Connections, Inc.
Carolina Information, Inc.
Carolina Investigative Research
Castle Branch, Inc.
Children's Home Society of North Carolina
ChoicePoint
Chrisp Bail Bonds, Inc.
Christopher A. Connelly, PA
Chrystal DeHart Raper, Attorney at Law
CinLaw, LLC
Clanton Bail Bonding
Clement Law Office
Coleman Law Firm, PA
Coleman, Gledhill, Hargrave & Peek
Commercial Index Bureau, Inc.
CommForce
Cooper Law Firm
Corporate Screening Services, Inc.
Court Ventures, Inc.
CourtTrax Corporation
Crawford Law Office
Credential Check Corporation
Crimshield
Crisp, Page & Currin, LLP
Crosby Law Firm
Data Facts, Inc.
Daughtry & Starling Attorney at Law
Davis & Davis, Attorneys at Law
Davis Backgrounds
Dawson Law Firm
Default Real Estate Specialized Services
Dehnel & Assoc., Inc.
DEPS Safety & Security Services
Direct Legal Mail
DiSanti Watson Capua & Wilson
Donna R. Cohen, Attorney at Law
Dorman & Howie, PLLC
Downing, Downing & Burns

Remote Access (Online) Clients (continued):

Durham Senior Care
East Coast Real Estate Services
Edge Information Management, Inc.
Emily Turner Bail Bond Agency
Employee Relations
ESP TruBackgrounds
Eugene B. Davis, Jr., P.C.
Experian Data Corporation
Express Business Systems
Fagan Law Firm
Financial Casualty & Surety, Inc.
First Advantage Enterprise Screening Corporation
First American Title Insurance Company
First Choice Title Services, Inc.
First Point, Inc.
Fletcher, Ray & Satterfield, LLP
Fort Sill National Bank
Franklin Vance Warren Opportunity, Inc.
Fulcrum Software
GA Public Record Services, Inc.
Goddard & Peterson, PLLC
Greer Group, Inc.
Grimsley Law Firm, LLC
Grindstone Research
Guaranty Research Services, Inc.
Harkey Lambeth, LLP
Helms Law Firm
Hewett & Wood
Hire Image, LLC
Hirease
HMS
Holdren & Associates
Horsley Law Firm
Hornthal, Riley, Ellis & Maland, LLP
Hunoval Law Firm, PLLC
Hunters Affordable Bail Bonding
Hurman R. Sims, Attorney at Law
In and Out Bail Bonds, LLC
InfoMart, Inc.
Infotrack Information Services, Inc.
Innovative Credit Solutions, Inc.
Innovative Enterprises, Inc.
Intellenet
IntelliCorp Records, Inc.
Intercoastal Research & Investigations
Interstate Background Research
Investigation and Security Solutions
Investigative Associates & Consultants
Investors Title Insurance Company

Remote Access (Online) Clients (continued):

James H. Pardue, Attorney at Law
Jeff H. Adams, Attorney at Law
Jimmy's Bail Bonding
Joe's Bail Bonds
Jordan Co.
Jordan Price Wall Gray Jones & Carlton, PLLC
Justifacts Credential Verification, Inc.
Justin R. Taylor
Kania & Kania, P.A.
Kellam & Pettit
Kellam, Pettit & Thurmond
Kemp and Associates, Inc.
Klaussner Furniture
Kluttz, Reamer, Hayes, Randolph, Adkins & Carter, LLP
Law Firm of Hutchens, Senter & Britton, PA
Law Office of Daryl G. Davidson, Sr.
Law Office of Dean H. Humphrey, PLLC
Law Office of Hong Zhou, PLLC
Law Office of Jeremy Todd Browner, PLLC
Law Office of Jonathan Richardson
Law Office of Michael Lee Frazier
Law Offices of Brad Sahl, PC
Law Offices of Bush and Powers, PA
Law Offices of Gregory Seibert
Lawyers Mutual Liability Insurance of NC
Legal Network, Inc.
Lexington National Bail Services, Inc.
LexisNexis Courtlink
Lexon Insurance Company
Loftin's Bail Bonding
Long, Parker, Warren, Anderson & Payne, P.A.
Macks Pickett Investigative Services
Mancan, Inc.
Manning, Fulton & Skinner
Mark H. Black, Attorney at Law, PC
Mason Law Office, PLLC
Mast Drug Company, Inc.
Maximum Reports, Inc.
Maxwell Security & Investigations
McCabe, Trotter, and Beverly
McClain Software Development
McElwee Firm, PLLC
McGuireWoods LLP
Messer Law Firm
Michael Luo
Mind Your Business, Inc.
NC Corporate Connection, Inc.
NC Investigative Services, Inc.
NC Institute of Minority Economic Development

Remote Access (Online) Clients (continued):

NC Law Records, LLC
Neece Law Firm
North Carolina Information Data, Inc.
NC Special Investigative Services
Oliver & Friesen, PLLC
OMNI Data Retrieval
One Ring, LLC
One Source Technology
Orange Tree Employment Screening
P & L Research Services
Palmetto Engineering & Consulting
Paralegal Services, Inc.
Pearson VUE
Pendleton, Pendleton & Deaton, P.A.
Pirate's Cove Vacation Rentals & Property Management
Pisgah Legal Services
Poindexter & Assoc.
Poyner & Spruill, LLP
Premier Legal Group
Priority One Paralegal Services
PSNC Energy
Public Data Works, Inc.
Puryear and Lingle, PLLC
Q Services & Technologies
Qualifying Profiles, Inc.
Quality Counts, Inc.
R. Dale Fussell, Attorney at Law
Ragsdale Liggett, PLLC
RapidCourt
RentGrow, Inc.
Resolve Partners, LLC
Risk Management Associates
Risk Solutions & Investigations, Inc.
Roberson, Haworth & Reese, PLLC
Roberts Company Field Services, Inc.
Rose, Harrison & Gilreath, PC
Royster, Cross & Hensley, LLP
Ruff, Bond, Cobb, Wade & Bethune
Screening Reports, Inc.
SearchTec
Securitas Security Services USA, Inc.
Securitec Screening Solutions Inc.
SembraCare
Settleware Secure Services
Shapiro & Ingle, LLP
Simplifile LC
Smart Start Employment Screening
Smoky Mountain Bail Bonds, Inc.
SOI Online, LLC

Remote Access (Online) Clients (continued):

Starnes Law Firm
Surplus Recovery Services
Sweet Will
Technology Litigation Corporation
Teddy Wright Bail Bonds
Tenant PI, LLC
TESI Staffing Services
Thigpen and Jenkins, LLP
Thomas and Farris, PA
Thomas Protective Service
Tiger Team, Inc.
Time Warner Cable
TopNotch IT Techs, LLC
Triad Employment Staffing LLC
Tricore, LLC
Twiddy & Company of Duck
Twiford Law Firm
United One Resources
U.S. ISS Agency
U.S. Security Assoc., Inc.
Van Winkle Law Firm
Vericon Resources, Inc.
Verifications, Inc.
VeriRent, Inc.
W. Chris Parnell
Wake Forest University Health Sciences
Wall Templeton, PA
Whitley & Jordan, PA
William E. Clark, PLLC
Wolcott Rivers
WRAL
Youth Unlimited
Yow, Fox & Mannen, LLP
Zacchaeus Legal Services

Batch Extract Customers:

Criminal Extracts: Calendar Offense (Calnoffn), Case Offense (CaseOffn), New Case (New Case), Demographic (DEMO)

Civil Extracts: Evictions (EVT), Federal Tax Liens (Tax Liens)

Apex Background Check, Inc. (DEMO)
A.S.K Services Inc. (DEMO)
Carolina Connections, Inc. (DEMO)
Carolina Information (DEMO)
Carolina Information (CalnOffn)
Carolina Information (New Case)
Carolina Investigative Research (DEMO)
Carolina Investigative Research (New Case)
Castle Branch, Inc. (Calnoffn)
Castle Branch, Inc. (DEMO)
CoreLogic SafeRent (EVT)
Court Ventures (DEMO)
Court Ventures (EVT)
Court Ventures (Tax Liens)
Dehnel & Associates (DEMO)
Direct Legal Mail (DEMO)
Direct Legal Mail (Calnoffn)
Direct Legal Mail (New Case)
First Point, Inc. (DEMO)
First Point, Inc. (Calnoffn)
Frank Best (Tax Liens)
Fulcrum Software Corporation (DEMO)
IntelliCorp Records, Inc. (DEMO)
IntelliCorp Records, Inc. (New Case)
Law Office of Dean H. Humphrey (New Case)
Legal Network, Inc. (Calnoffn)
Legal Network, Inc. (DEMO)
Legal Network, Inc. (New Case)
MoonDog Venture, Inc. DBA Nat'l Tenant Network (EVT)
North Carolina Information Data, Inc. (DEMO)
North Carolina Information Data, Inc. (Calnoffn)
Omni Data Retrieval (DEMO)
One Ring, LLC (Calnoffn)
One Ring, LLC (DEMO)
RapidCourt (DEMO)
RapidCourt (New Case)
Screening Reports (EVT)
Screening Reports (DEMO)
TopNotch IT Techs (DEMO)

Government Agencies That Pay for Online Access:

11th J.D. ReEntry, Inc.
Alamance County Transportation
Albermarle Regional Health Services DHHS
Alternative Community Penalties Program, Inc.
Appropriate Punishment Options, Inc.
Army National Guard
Asheville-Buncombe Technical Community College
Bladen County
Bladen County Recreation Dept.
Brunswick County Attorney's Office
Brunswick County Government (Technology Support)
Brunswick Transit System, Inc.
Bureau of Alcohol, Tobacco and Firearms
Cabarrus County Tax Administrator
Caldwell County Emergency Services
Center for Death Penalty Litigation
Charlotte Fire Department
Chatham County Parks & Recreation
Cherokee Tribal Court (EBCI)
Cherry Hospital (Administrative Office)
Child Advocacy Center, Inc.
Choanoke Public Transportation Authority
City of Greensboro Legal Department
City of Raleigh Community Services
City of Raleigh Personnel
City of Sanford
Cleveland County IT
Cleveland County Tax Administration
Columbus Public Housing Agency
Criminal Justice Resource Center Durham County Government
Cumberland County Pre-Trial Resources
Cumberland County Schools
Davidson County Schools
Davidson County Tax Office
Division of Employment Security Human Resources
Duplin County DSS
Durham County Tax Department
Eastern Band of Cherokee Indians Finance Division
Eastern Carolina Judicial Resource Center
ECO, Inc. (Energy Committed to Offenders)
Fair Trial Initiative
Federal Bureau of Alcohol, Tobacco and Firearms
Federal Public Defender – Middle District
Federal Public Defender's Office – Charlotte/Asheville
FPG Child Development Institute
Franklin County CSE
Gaston County Schools
Goldston Substance Abuse Program, Inc.
Greene County Transportation Department

Government Agencies That Pay for Online Access (Continued):

Guilford County Court Services
Guilford County Government
Guilford County Pretrial Services
Guilford County (Attorney's Office) – a body politic and corporate of the State of NC
Hope Ridge Centers for Behavioral Health
Johnston County Government – Map Review Department
Judicial Services of Alamance County
Lee County Pretrial Release Program
Lee County Tax Office
Legislative Services Commission of the General Assembly
Mecklenburg County Court Services (Pretrial)
Mecklenburg County Manager's Office
Mediation and Restorative Justice Center, Inc. (Pretrial Services)
Medicaid Investigations Unit of the NC Attorney General's Office
Mountain Mediation Services
NC Alcoholic Beverage Control Commission
NC Auctioneer Licensing Board
NC Board of Nursing
NC Department of Agriculture and Consumer Services
NC Department of Insurance
NC Department of Justice
NC Department of Justice Attorney General's Office
NC Department of Juvenile Justice
NC Department of Public Instruction
NC Department of the Secretary of State
NC Department of the Secretary of State (Criminal Investigations Division)
NC DHHS Treatment Alternative to Street Crime
NC Industrial Commission Department of Commerce
NC Medical Board
NC Office of Emergency Medical Services
NC Real Estate Commission
NC State Bar
NC State Board of Barber Examiners
NC State Board of CPA Examiners
NC State Board of Education
NC State Board of Examiners Plumbing, Heating, and Fire Sprinkler Contractors
NC Veterinary Medical Board
NC Wildlife Resources Commission
NCCU School of Law Clinical Legal Education Program
New Hanover County Community Justice Services
North Carolina State University
One Step Further, Inc.
Onslow County Administration
Orange County Government (DTC-Technology Support)
Orange County Information Systems
Orange/Chatham Alternative Sentencing, Inc.
Person County Government (DTC-Technology Support)
Piedmont Triad Regional Water Authority
Pitt County Drug Court

Government Agencies That Pay for Online Access (Continued):

Pitt County Juvenile Services Restitution Program
Pitt County Mental Health (TASC)
Pretrial Resource Center, Inc.
Project Turn Around – Chatham County
Raleigh Parks and Recreation
Randolph County Child Support
Redirections of Rockingham County
ReEntry, Inc.
RePay, Inc.
RHA Heath Services, Inc.
Robeson County Offender Resource Center
Rockingham County Pretrial Services
Rockingham County Tax Office
Rowan County Human Resources
Rutherford County Tax Office
Sentencing Services Eastern Carolina Judicial Resource Center
State CSE IV-D
State of North Carolina Fort Fisher Historic Site
The Children's Law Center
UNC Asheville
UNC Chapel Hill
UNC Greensboro (DTC-Technology Support)
UNC Law School
United Family Services
United States Secret Service
United States Department of Homeland Security (Immigration and Customs Enforcement)
US Marshals Service Western District of NC
US Office of Personnel Management (Federal Investigative Services)
US Postal Inspection Service
US Probation – District of South Carolina
US Probation Office (Eastern District)
US Probation Office (Middle District)
US Probation Office (Western District)
Wake County Department of SS Division of Medical Assistance
Wake County Human Services
Wake Forest University School of Law
Watauga County Schools
Wayne County Board of Elections
Wendell Holmes Rural Fire Department
Western Carolina for Criminal Justice, Inc.
Western Piedmont Council Government