

**GENERAL ASSEMBLY OF NORTH CAROLINA  
SESSION 2005**

**SESSION LAW 2005-304  
HOUSE BILL 1299**

AN ACT TO CLARIFY WHAT THE COST OF REPAIR WORK CONSISTS OF  
WHEN DETERMINING WHETHER THE COST OF REPAIR WORK IS  
SUFFICIENT TO REQUIRE A MOTOR VEHICLE REPAIR SHOP TO PREPARE  
A WRITTEN REPAIR ESTIMATE.

The General Assembly of North Carolina enacts:

**SECTION 1.** G.S. 20-354.3(a) reads as rewritten:

"(a) When any customer requests a motor vehicle repair shop to perform repair work on a motor vehicle, the cost of which repair work will exceed three hundred fifty dollars (\$350.00) to the customer, the shop shall prepare a written repair estimate, which is a form setting forth the estimated cost of repair work, including diagnostic work, before effecting any diagnostic work or repair. In determining under this section whether the cost of the repair work exceeds three hundred fifty dollars (\$350.00), the cost of the repair work shall consist of the cost of parts and labor necessary for the repair work and any charges for necessary diagnostic work and teardown, if any, and shall include any taxes, any other repair shop supplies or overhead, and any other extra services that are incidental to the repair work. The written repair estimate shall also include a statement allowing the customer to indicate whether replaced parts should be saved for inspection or return and a statement indicating the daily charge for storing the customer's motor vehicle after the customer has been notified that the repair work has been completed."

**SECTION 2.** This act becomes effective October 1, 2005, and applies to repair estimates that are made on or after that date.

In the General Assembly read three times and ratified this the 11<sup>th</sup> day of August, 2005.

s/ Beverly E. Perdue  
President of the Senate

s/ James B. Black  
Speaker of the House of Representatives

s/ Michael F. Easley

Governor

Approved 3:07 p.m. this 22<sup>nd</sup> day of August, 2005