



North Carolina  
Community College System

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# Enterprise Resource Planning Program Update

## Joint Legislative Oversight Committee on Information Technology

Jim Parker, Sr. VP, Technology Solutions & Distance Learning

Thursday, February 1, 2018



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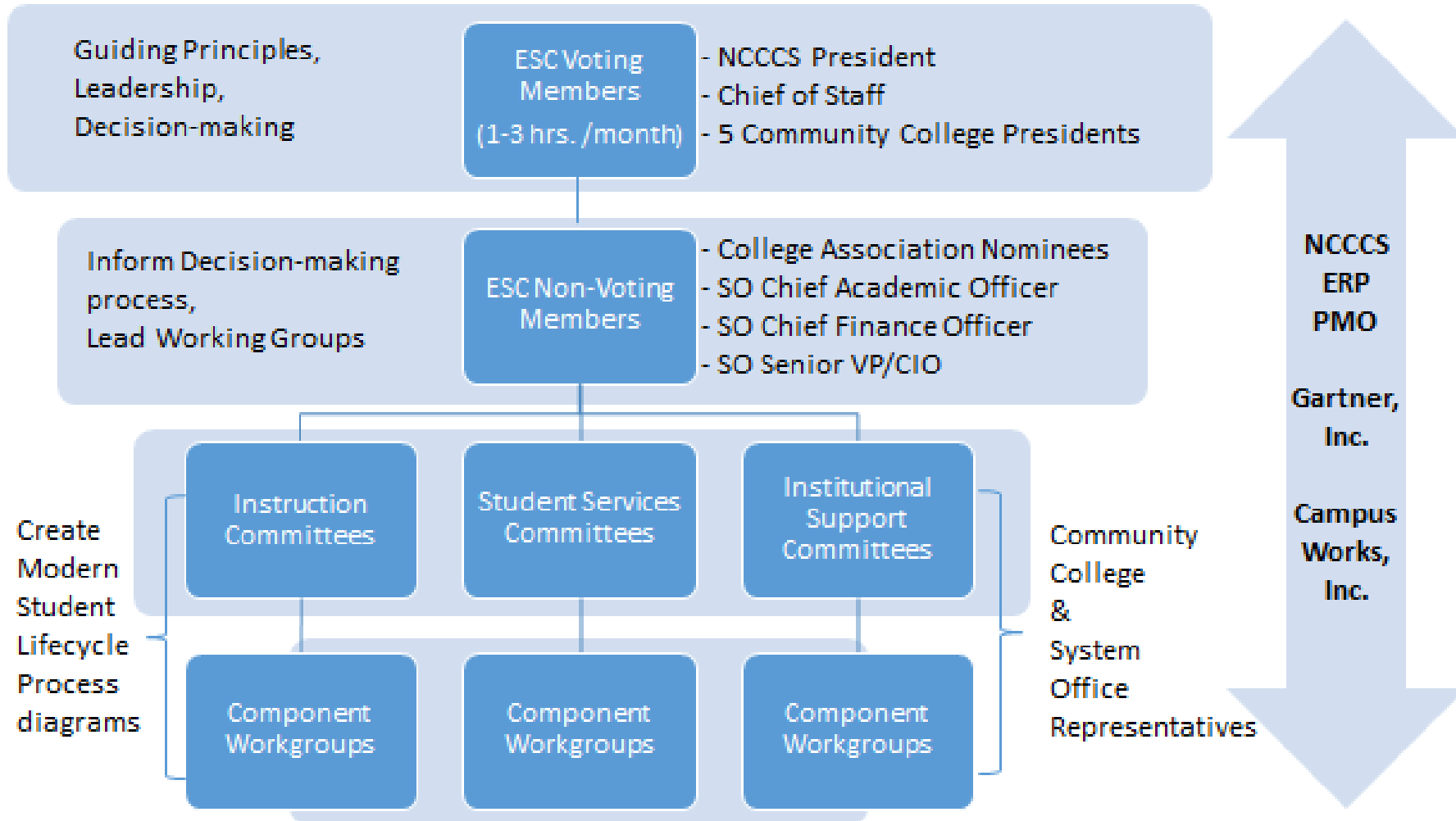
## Agenda

- Where we've been
- What we've accomplished
- Where we're going
- What we need to keep going forward



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## Governance – Executive Steering Committee Process





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**60**

Events

- Online Surveys
- Experiences Workshops
- Listening & Knowledge Sessions
- Process Reimagine & Redesign

**15,087**

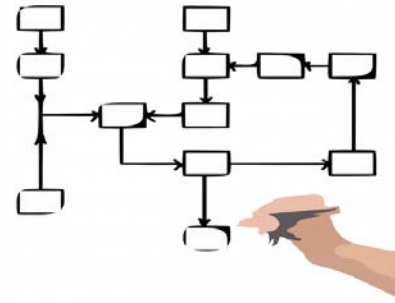
Participants

- Students
- Faculty
- Staff

From all 58  
Community Colleges  
and System Office

**204**

Future State  
Process Diagrams



**936**

Business Requirements

- Student Services
- Instruction
- Institutional Support

**Produced New Modern Baseline for the NCCCS**



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## NCCCS Stakeholder Commitment

**991**

**Hours**

Student  
Participation

**\$1,662,211**

**Employee Cost**

Community College  
Faculty/Staff/  
System Office

**\$847,625**

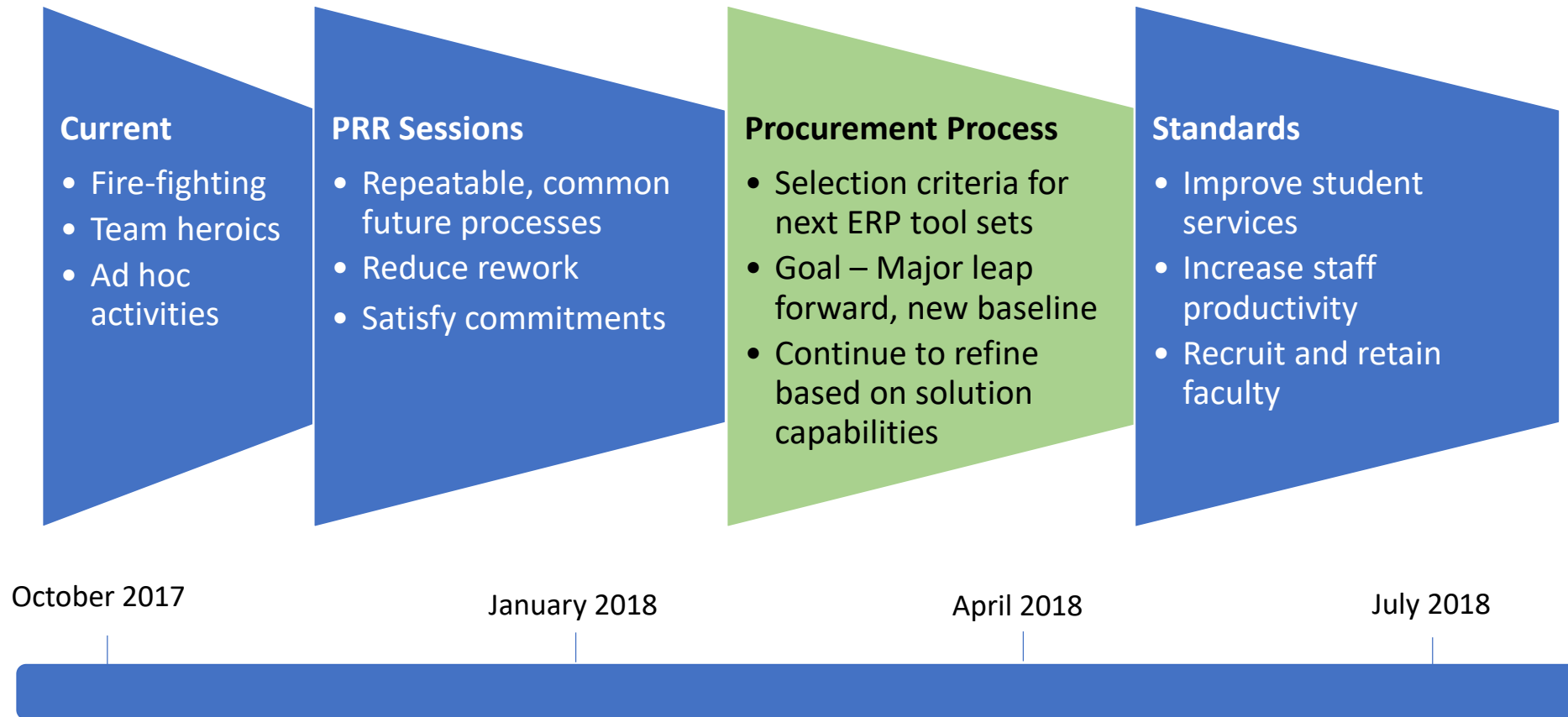
**Contract Cost**

CampusWorks,  
Inc. and  
Gartner, Inc.



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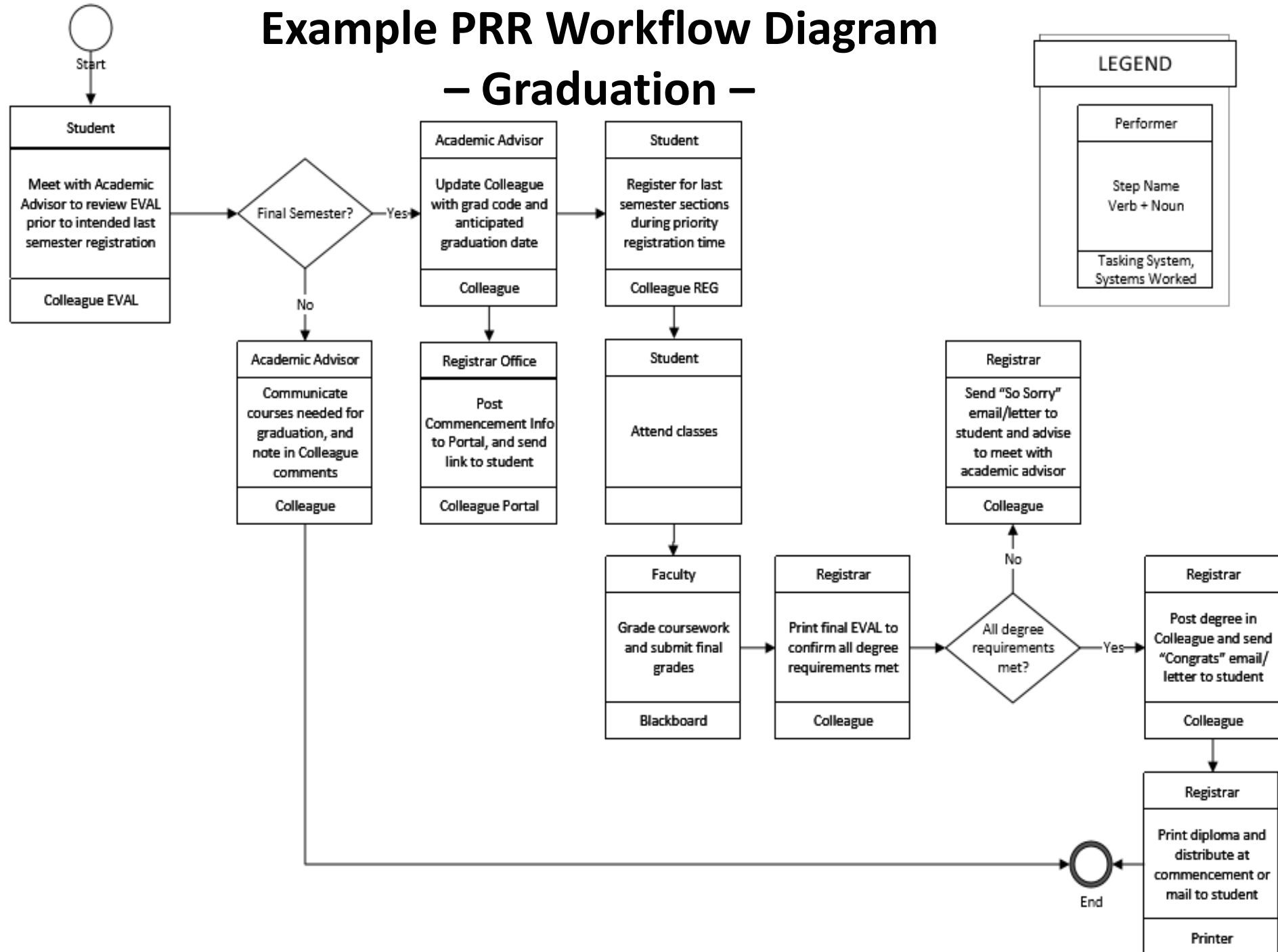
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Way Forward

# Example PRR Workflow Diagram

## – Graduation –





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## Way Forward

- **Need new Enterprise Information and Technology System to establish and ensure consistency, functionality, and common processes where it makes sense**
  - **Resolve gaps and limitations in the core functionality**
  - **Multitude of 3<sup>rd</sup> party solutions have led to institutionalized inefficiencies, data integrity, and manual processes**
  - **Funding for new while covering the transition**
- **Stabilize what we have and prepare for moving to the next system**
  - **Standardize and clean our data**
  - **Insufficient funding to modernize current solution**